

Potential scam or fraud

My spouse Donna and I attended a promotional seminar at the Courtyard by Marriott located at 141 North Magnolia Ave, El Cajon, CA., for Jetsetters Worldwide (JW) travel planners on Fri, 23 Aug 2020. We paid \$3500, including annual dues to join Jetsetters Worldwide. On Mon, 26 Aug we told the JW agent that we wanted to opt-out of the agreement and he said he would return our payment in full by mail within ten days and no other action was required on our part. Our check was cashed the next day on 27 Aug.

We followed up with the agent on two occasions and he assured us the refund was being processed and that we would receive it soonest. After that, the agent stopped responding to calls, voice messages, and texts.

Since then, we had phone conversations with representatives from Jetsetters Worldwide and SOR and no one will take responsibility for the error and returned our money. In essence, each contact told us "We are not the right people or the right company responsible for the error". Each contact assured us that they would call the right contacts who could resolve the issue and said they would call us back. After all this time, we still do not have our money back or the name of the company or person responsible. We are concerned that we may be the victims of a Scam, Fraud, or some improper money handling among various shell companies.

Save On Resorts (SOR)

Address:

2173 Salk Ave, Suite 300

Carlsbad, CA 92008

Phone: (858) 625-0630

<https://www.saveonresorts.com/>

Jetsetters Worldwide

Address:

447 Broadway Fl 2

New York, NY 10013

Business Phone Number:

(800) 714-3417

Jetsettersworldwide.com

We filed a complaint against Save On Resorts (SOR) LLC with the Phoenix BBB (Complaint ID 13915620)

1010 E Missouri Ave.

Phoenix, AZ 85014-4585

Phone: 877-291-6222

Email: complaints@bbbcommunity.org

SOR said that they were only responsible for website management and so we tried to file against Jetsetters Worldwide with New York BBB (Complaint ID 13938321) and received a response that we could not file against JW because we already had an active complaint against SOR.

30 East 33rd Street 12th Floor

New York, NY 10016

Phone: (212)533-7500 Fax: (212)477-4912 Email: Inquiry@newyork.bbb.org Web: www.newyork.bbb.org

Other info:

The following link lists SOR and Jetsetters Worldwide and others as Alternate Business Names for Wholesale Destinations Inc. <https://www.bbb.org/us/fl/rocky-point/profile/travel-club/wholesale-destinations-inc-0653-90293393/details>

Alternate Business Names for Wholesale Destinations Inc.

- Net Group Marketing LLC
- Jetsetters Worldwide
- SOR Technologies, LLC
- Destinations Worldwide Platinum VIP

SOR is registered with BBB, however Jetsetters Worldwide is not registered with the BBB

Wholesale Destinations Inc. is not registered with the BBB, but has had many complaints and Alerts.

Marriot Courtyard management, Rachel Lynch 619-334-6999 said that two other people who attended the promotion at the hotel have called and said they had issues. The promotions were conducted from 13 through 24 Aug at the hotel.

She also said, Philip Goodman paid for the use of the hotel by credit card and that Philip said his company was Travel Expo and the email he provided was vivavacations@hotmail.com. A person named Daniella Daniella.travelexpo@gmail.com was involved in arranging the promotions.