



P.O. Box 7067 | Indianapolis | IN 46207-7067

CitizensWestfield.com

AZZA ISTAFANOUS
18126 PATE HOLLOW CT
WESTFIELD IN 46074

February 7, 2020

Customer Number: 285901
Premise Number: 722454
Address of Condition: 18126 PATE HOLLOW CT

Dear Customer:

Citizens Energy Group is writing to remind you of necessary repairs previously identified on your water service. The condition identified is the responsibility of the homeowner. Please refer to the blue tag left at your home on 02/06/2020. If you're unable to locate the tag, the following condition(s) was identified at the time of the technician's visit:

TAG REGARDING: Meter to Fixture Leak

To better understand your responsibilities pertaining to your water service and connection, please review Citizens Water's terms and conditions at www.citizensenergygroup.com/Arates.aspx, specifically under rules 5.1 and/or 7.1 (depending on the condition identified above). The terms and conditions referenced in this letter are approved by the Indiana Utility Regulatory Commission.

The condition(s) identified could affect the reliability of your water service, present a safety concern or impact the Utility's ability to access or read the meter. It is recommended that a bonded plumber be contacted to make the necessary repairs. Citizens Energy Group is requesting the repairs be made in a timely manner to prevent the possibility of having service interrupted. If you should need further clarification on actions required on your part, please contact us at 927-6009 or visit our website at www.citizensenergygroup.com/My-Home/My-Responsibilities.

Once the repair(s) or replacement has been made and you are still requiring a service visit, please contact our Call Center at 924-3311 for a technician to be scheduled to return to your residence or business.

Sincerely,

Dispatch Office
Citizens Energy Group