



**Intelligent Impressions**  
innovative systems - excellent results



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Attention: Evaluator

Intelligent Impressions, Inc. invites you to carry out your first customer service evaluation assignment. As indicated on our website job board, we are in urgent need of Customer Service Evaluators-Auditors for Bank Teller Transactions and Retail Stores Nationwide to visit local branches.

Enclosed is a certified check of \$2495.34. This amount includes your Pay of \$300 (Evaluators who complete their assignments in a professional and timely manner of not more than 24-48 hours will be bonuses which may raise to \$450) and the sum required for you to carry your assignments. We pride ourselves in paying our evaluators-auditors even before they carry out a task to make customer service evaluation an "Experience."

#### STEPS TO GET YOU STARTED

**Step 1.** Text message to (562) 606-0363 using the term "INSTRUCTIONS RECEIVED" along with your full names and evaluator identification number. To enable us to identify who you are and indicate in our record that you have received your assignment.

**Step 2.** You are to deposit the enclosed check into your bank account and send a text message after deposit to (562) 606-0363 using the term "DEPOSIT MADE" along with your full names and evaluator identification number. To enable us to authorize the issuing bank to release funds into your account.

**WHEN MAKING DEPOSIT AT YOUR BANK OBSERVE THE FOLLOWING AND WRITE IN YOUR REPORT:** (1) Bank Name and Address. (2) Name of the bank teller/cashier. (3) How long it took to get service. (4) Customer Service Professionalism. We do not need your bank details, so DO NOT include it in your report.

**NOTE:** After completion of step 2, request from your supervisor online access to submit your report (your experience at the bank) and wait for the check to clear your bank.

**Step 3.** Check your available balance after 12-24 hours of deposit. Once funds are available, text "SUM POSTED" to (562) 606-0363 along with full names and evaluator identification number just like you did in steps 1 and 2.

**YOUR PRIMARY EVALUATION ASSIGNMENT:** Your second (primary) assignment will be to evaluate a product offered by walking in retail store-outlet and make a purchase like any other customer.

**NOTE:** Upon completion of steps 1-3, our system will generate the names of retail corporations and products to evaluate. This evaluation is on how this product is displayed, how knowledgeable is the attendant/store clerk of the product, how long it took to get services, Customer Service Professionalism, and which retail corp. offered better services.

#### AT THE RETAIL STORES, THINGS OBSERVE AND WRITE IN YOUR REPORT:

(1) Name and Location of the store/outlet. (2) Ambiance/Outlook of the store/outlet. (3) Name of the attendant/outlet clerk. (4) How long it took you to get services. (5) Customer service professionalism. (6) Was the product adequately displayed? (7) Did you receive offers/discounts on the product? (8) where you encourage to revisit the store. (9) Which retail corporation/store rendered better services to you. (10) Your comments and impressions.

**NOTE:** Keep an ear out 'Sometimes the most valuable things to report are not from ourselves, but from observing others around us.'

**IMPORTANT NOTICE:** This may state the obvious, but please keep the fact that you're an evaluator-auditor a secret from your bank and retail corporation/store. For example, please do not take this letter along with you or make sure it is not within view of the bank teller and store clerk or any staff as this may not give the required evaluation results.

You must follow steps 1-3 to ensure hitch-free delivery of your assignment. Your assigned Evaluation Supervisor is Gary Cooper. Should you have a question on anything during this evaluation assignment, please text/call on (562) 606-0363. Visit our website FAQs, Ethics and Conduct Policy pages on how to conduct evaluations

Sincerely Your,  
Linda Pritchard.  
Human Resources Coordinator

FOR DEPOSIT ONLY. SEE REVERSE SIDE FOR DESCRIPTION OF THE 31 SECURITY FEATURES

# NEVADA STATE BANK

A division of Zions Bancorporation, N.A. Member FDIC

## CASHIER'S CHECK

94-7711224

924999

PHILLIP MANDEL

Remitter

Pay

Date MAR 11, 2020

\$ \*\*\*\*2,495.34\*\*\*\*

\*\*\*TWO THOUSAND FOUR HUNDRED NINETY-FIVE and 34/100\*\*\* US Dollars



Authorized Signature



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