Shailendra Bansal

From: Pool Design Consultant <kayne@pooldesignconsultant.com>

Sent: 19 February 2020 22:08 **To:** Shailendra Bansal

Subject: Re: Enquiry

The issue is I did the work of over 20 hours and supplied you with all the engineering. Project complete no refund!

Best regards,

Kayne Larkins Marzetti



(Aquatic Pool Design Consultant)

Professional Custom Pool Consultant

Website www.pooldesignconsultant.com

phone: 407.314.0857 | email: kayne@pooldesignconsultant.com

4300 W Lake Mary Blvd. Suite 1010 Lake Mary, FL 32746

On Wed, Feb 19, 2020 at 10:14 AM Shailendra Bansal < shailendra@findnsecure.com wrote:

Dear Kayne,

This is my 3rd email in last 1 week without any response. Can I understand what is the issue?

Please revert urgently.

Regards / Good Day

Shailendra Bansal



From: Shailendra Bansal < shailendra@findnsecure.com>

Sent: 18 February 2020 07:50

To: 'Pool Design Consultant' < kayne@pooldesignconsultant.com

Subject: RE: Enquiry **Importance:** High

Dear Kayne,

We have still not received the payment!

How did you send the payment? If you sent by Paypal it is instantaneous.

If you used some other method please send details of the transaction so that we can check with our bank.

Please treat this as urgent.

Regards / Good Day

Shailendra Bansal



From: Shailendra Bansal < shailendra@findnsecure.com>

Sent: 13 February 2020 07:05

To: 'Pool Design Consultant' < kayne@pooldesignconsultant.com

Subject: RE: Enquiry

Dear Kayne,

The payment still did not reach us. Please send us details so that we can check here.

Regards / Good Day

Shailendra Bansal



From: Shailendra Bansal < shailendra@findnsecure.com>

Sent: 11 February 2020 10:19

To: 'Pool Design Consultant' < kayne@pooldesignconsultant.com

Subject: RE: Enquiry

Thanks for the update.

Regards / Good Day

Shailendra Bansal



From: Pool Design Consultant < kayne@pooldesignconsultant.com>

Sent: 11 February 2020 08:53

To: Shailendra Bansal < shailendra@findnsecure.com>

Subject: Re: Enquiry

Shailendra,

Yes, it was refunded. You should receive it tomorrow. It's international.

Best regards,

Kayne Larkins Marzetti



(Aquatic Pool Design Consultant)

Professional Custom Pool Consultant

Website www.pooldesignconsultant.com

phone: 407.314.0857 | email: kayne@pooldesignconsultant.com

4300 W Lake Mary Blvd. Suite 1010 Lake Mary, FL 32746

On Mon, Feb 10, 2020 at 9:22 PM Shailendra Bansal < shailendra@findnsecure.com> wrote:

Dear Kayne,

We did not receive the amount back yet. Was it sent? If yes please send me the transaction details.

Regards / Good Day

Shailendra Bansal



From: Shailendra Bansal <shailendra@findnsecure.com>

Sent: 08 February 2020 15:29

To: 'Pool Design Consultant' < kayne@pooldesignconsultant.com>

Subject: RE: Enquiry

Dear Kayne,

It's okay. Thanks for refunding the money.

We will get the work done elsewhere.

Regards / Good Day

Shailendra Bansal



From: Pool Design Consultant < kayne@pooldesignconsultant.com>

Sent: 08 February 2020 08:54

To: Shailendra Bansal < shailendra@findnsecure.com>

Subject: Re: Enquiry

Shailendra,

I am sorry I was not able to meet your expectations. I had put many hours in the project, but there is way too much information to complete for the normal cost. You should be able to use the information I have given you to expedite your build. I will refund you the whole amount back of \$550.00.

Best regards,

Kayne Larkins Marzetti



(Aquatic Pool Design Consultant)

Professional Custom Pool Consultant

Website www.pooldesignconsultant.com

phone: 407.314.0857 | email: kayne@pooldesignconsultant.com

4300 W Lake Mary Blvd. Suite 1010 Lake Mary, FL 32746

On Fri, Feb 7, 2020 at 9:39 PM Shailendra Bansal < shailendra@findnsecure.com wrote:

Okay.

When can we expect the project to be completed?

It's been 3 weeks already since the project commenced.

Regards / Good Day

Shailendra Bansal



From: Pool Design Consultant < kayne@pooldesignconsultant.com>

Sent: 07 February 2020 23:10

To: Shailendra Bansal < shailendra@findnsecure.com>

Subject: Re: Enquiry

Let me talk to the software company so you can open the file.

Best regards,
Kayne Larkins Marzetti
to two protect you private, recreat case previous ascrinac coverious or this peture incent the internet.
(Aquatic Pool Design Consultant)
Professional Custom Pool Consultant
Website www.pooldesignconsultant.com
phone: 407.314.0857 email: kayne@pooldesignconsultant.com
4300 W Lake Mary Blvd. Suite 1010 Lake Mary, FL 32746
On Fri, Feb 7, 2020 at 11:55 AM Shailendra Bansal < shailendra@findnsecure.com > wrote:
Dear Kayne,
My question is that you sent me the file Shailendra Bansal Landscaping.sav
wy question is that you sent me the me shahendra bansai Landscaping.sav
Do I have to do anything?

If yes how do I view the file?

Do I have to download and install Pool Studio on my PC to view the file Shailendra Bansal Landscaping.sav?

Regards / Good Day

Shailendra Bansal



From: Pool Design Consultant < kayne@pooldesignconsultant.com>

Sent: 07 February 2020 22:11

To: Shailendra Bansal < shailendra@findnsecure.com>

Subject: Re: Enquiry

Shailendra,

This is the design software we use.

Best regards,

Kayne Larkins Marzetti



(Aquatic Pool Design Consultant)

Professional Custom Pool Consultant

Website <u>www.pooldesignconsultant.com</u>

phone: 407.314.0857 | email: kayne@pooldesignconsultant.com

4300 W Lake Mary Blvd. Suite 1010 Lake Mary, FL 32746

On Fri, Feb 7, 2020 at 11:34 AM Shailendra Bansal <shailendra@findnsecure.com> wrote:

So I have to download and install Pool Studio on my PC to view the file Shailendra Bansal Landscaping.sav?

Regards / Good Day

Shailendra Bansal



From: Pool Design Consultant < kayne@pooldesignconsultant.com >

Sent: 07 February 2020 21:57

To: Shailendra Bansal < shailendra@findnsecure.com>

Subject: Re: Enquiry

Finishing up the other files. The software I use is poolstudio.com

Best regards,

Kayne Larkins Marzetti



(Aquatic Pool Design Consultant)

Professional Custom Pool Consultant

Website www.pooldesignconsultant.com

phone: 407.314.0857 | email: kayne@pooldesignconsultant.com

4300 W Lake Mary Blvd. Suite 1010 Lake Mary, FL 32746

On Fri, Feb 7, 2020 at 11:09 AM Shailendra Bansal < shailendra@findnsecure.com> wrote:

Dear Kayne,

Well received.

What about other files?

Regards / Good Day

Shailendra Bansal



From: Pool Design Consultant < kayne@pooldesignconsultant.com >

Sent: 07 February 2020 21:09

To: Shailendra Bansal < shailendra@findnsecure.com >

Subject: Re: Enquiry

Shailendra,

Attached is the TDH Hydraulics.

Best regards,

Kayne Larkins Marzetti



(Aquatic Pool Design Consultant)

Professional Custom Pool Consultant

Website <u>www.pooldesignconsultant.com</u>

phone: 407.314.0857 | email: kayne@pooldesignconsultant.com

4300 W Lake Mary Blvd. Suite 1010 Lake Mary, FL 32746

On Thu, Feb 6, 2020 at 11:35 PM Pool Design Consultant < kayne@pooldesignconsultant.com> wrote:

Thank you.

Best regards,

Kayne Larkins Marzetti



(Aquatic Pool Design Consultant)

Professional Custom Pool Consultant

Website www.pooldesignconsultant.com

 $phone: 407.314.0857 \mid email: \underline{kayne@pooldesignconsultant.com}|$

4300 W Lake Mary Blvd. Suite 1010 Lake Mary, FL 32746

On Thu, Feb 6, 2020 at 11:31 PM Shailendra Bansal < shailendra@findnsecure.com> wrote:

Okay, good luck. Have some coffee break in between ©

Regards / Good Day

Shailendra Bansal



From: Pool Design Consultant < kayne@pooldesignconsultant.com>

Sent: 07 February 2020 10:01

To: Shailendra Bansal <shailendra@findnsecure.com> Subject: Re: Enquiry Working on it still. Up until 4:00 am this morning. Best regards, Kayne Larkins Marzetti (Aquatic Pool Design Consultant) **Professional Custom Pool Consultant** Website www.pooldesignconsultant.com phone: 407.314.0857 | email: kayne@pooldesignconsultant.com| 4300 W Lake Mary Blvd. Suite 1010 Lake Mary, FL 32746 On Thu, Feb 6, 2020 at 11:27 PM Shailendra Bansal < shailendra@findnsecure.com> wrote: Dear Kayne, Okay, waiting Regards / Good Day Shailendra Bansal



From: Pool Design Consultant < <u>kayne@pooldesignconsultant.com</u>>

Sent: 06 February 2020 21:58

To: Shailendra Bansal <shailendra@findnsecure.com> Subject: Re: Enquiry Shailendra, The plan is sometime today to get the rest of the information you requested. I am working on the TDH. Best regards, Kayne Larkins Marzetti

(Aquatic Pool Design Consultant)

Professional Custom Pool Consultant

Website www.pooldesignconsultant.com

phone: 407.314.0857 | email: kayne@pooldesignconsultant.com|

4300 W Lake Mary Blvd. Suite 1010 Lake Mary, FL 32746

Dear Kayne,

Please provide us with a date.

Regards / Good Day

Shailendra Bansal



From: Pool Design Consultant < kayne@pooldesignconsultant.com >

Sent: 06 February 2020 13:02

To: Shailendra Bansal < shailendra@findnsecure.com>

Subject: Re: Enquiry

Yes, I am working on it.

On Thu, Feb 6, 2020 at 2:29 AM Shailendra Bansal < shailendra@findnsecure.com wrote:

Dear Kayne,

You have not sent us all the information desired (see trail mail below),

When can we expect to have all the information.

Our work is getting delayed.

I hope you understand.

Regards / Good Day

Shailendra Bansal



From: Pool Design Consultant < kayne@pooldesignconsultant.com >

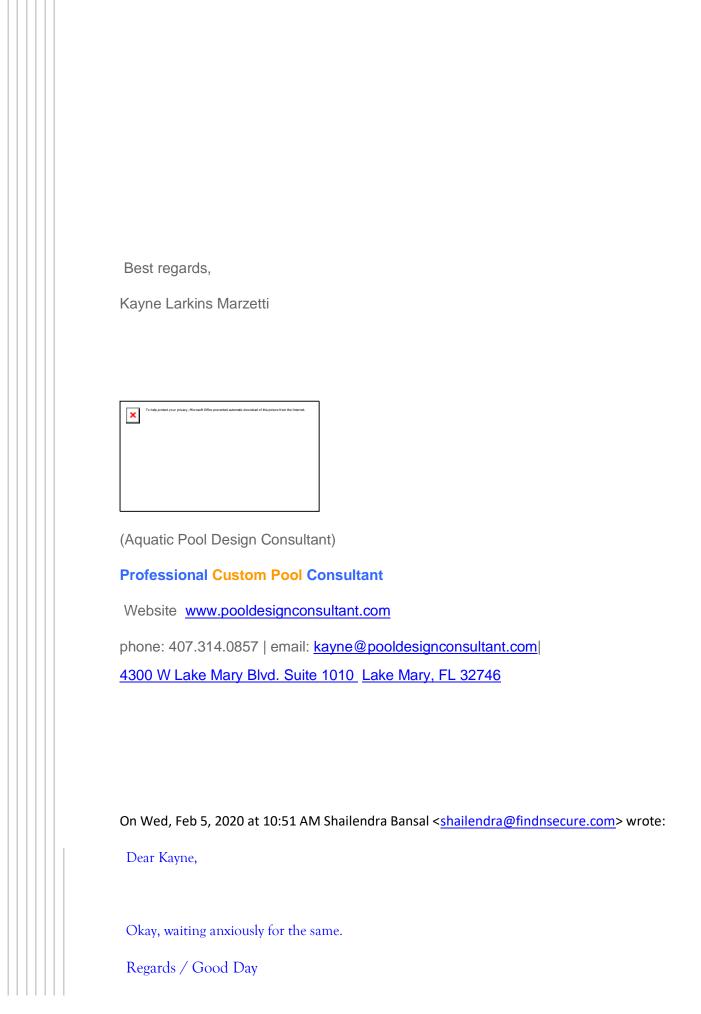
Sent: 06 February 2020 12:11

To: Shailendra Bansal < shailendra@findnsecure.com>

Subject: Re: Enquiry

Shailendra,

Attached is the new pool plan, 3D designs with landscaping and engineering.



Shailendra Bansal



From: Pool Design Consultant < kayne@pooldesignconsultant.com>

Sent: 05 February 2020 20:58

To: Shailendra Bansal <shailendra@findnsecure.com>

Subject: Re: Enquiry

Shailendra,

Finishing the project up today. Sorry for the delay!

Best regards,

Kayne Larkins Marzetti



(Aquatic Pool Design Consultant)

Professional Custom Pool Consultant

Website www.pooldesignconsultant.com

phone: 407.314.0857 | email: kayne@pooldesignconsultant.com

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On Wed, Feb 5, 2020 at 2:18 AM Shailendra Bansal < shailendra@findnsecure.com wrote:

Dear Kayne,

I did not receive any response to my emails below nor the drawings yet. You told me we would be receiving them on Monday.

Please send the same urgently.

Regards / Good Day

Shailendra Bansal



From: Shailendra Bansal <shailendra@findnsecure.com>

Sent: 01 February 2020 07:38

To: 'Pool Design Consultant' < kayne@pooldesignconsultant.com>

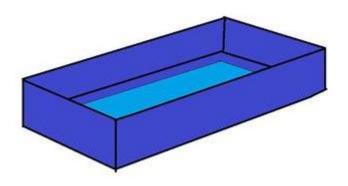
Subject: RE: Enquiry

Dear Kayne,

Further to my email below regarding pool mosaic I believe there are three options – glass mosaic, ceramic mosaic and porcelain mosaic. Amongst the three I believe porcelain mosaic is the best. (Correct me if I am wrong).

I plan to go for Porcelain mosaic from Piccolo (catalogue attached).

Please go through it and suggest what should be tiles and pattern. My son has made a rough design as below



walls + border: 137 S3

center: 126 S1



center design: 123 S1

What do you think of the above?

Anything better that you can suggest?

Regards / Good Day

Shailendra Bansal



From: Shailendra Bansal < shailendra@findnsecure.com>

Sent: 31 January 2020 22:11

To: 'Pool Design Consultant' < kayne@pooldesignconsultant.com

Subject: RE: Enquiry

Dear Kayne,

Pfa

1. 3D views made by my friend for your reference (in the link below)

https://www.sugarsync.com/pf/D85803_07498231_4453803

- 2. Emaux BOM made by me (please review and correct)
- 3. Sample drawing
- 4. Sample technical proposal

I would look forward to

- 1. Plan showing balancing tank and all levels
- 2. 3D view of the swimming pool and also showing pump room, store, garden, garage, badminton court, sitting area
- **3.** MEP drawing for swimming pool
- 4. Structural drawing for swimming pool
- 5. Complete BOM for both Emaux and Pentair
- 6. All steps on how to make the swimming pool explained through pictures and videos
- 7. 3D Virtual reality
- 8. Landscaping plants, trees and flowers
- 9. Spa and Deck design and water features
- 10. Plantation, grading, material, section and irrigation plan (see below files for ideas)

https://www.sugarsync.com/pf/D85803_07498231_4453822

If you need Autocad drawings they are in the link below
https://www.sugarsync.com/pf/D85803_07498231_4175244
Any other information which you feel could be useful and I might have missed out.
Regards / Good Day
Shailendra Bansal
Find'w'Secure Tracking & Fleiet Management Software
From: Pool Design Consultant < kayne@pooldesignconsultant.com > Sent: 31 January 2020 20:42 To: Shailendra Bansal < shailendra@findnsecure.com > Subject: Re: Enquiry
Sure, that works for me.
On Fri, Jan 31, 2020 at 10:11 AM Shailendra Bansal < shailendra@findnsecure.com > wrote:
Okay. Can we reschedule to 11:00 AM your time today ?
Thanks
Shailendra Bansal
On Fri, 31 Jan 2020, 20:39 Pool Design Consultant, < kayne@pooldesignconsultant.com > wrote: live:kayne_24

On Fri, Jan 31, 2020 at 10:07 AM Shailendra Bansal < <u>shailendra@findnsecure.com</u> > wrote:
Okay. What is your Skype id ?
On Fri, 31 Jan 2020, 18:00 Pool Design Consultant, < <u>kayne@pooldesignconsultant.com</u> > wrote:
I never use Skype but I'll do a trial today.
On Fri, Jan 31, 2020 at 7:29 AM Shailendra Bansal < <u>shailendra@findnsecure.com</u> > wrote:
My Skype id is embarc
What is your's ?
Regards / Good Day
Shailendra Bansal
Find'w'Secure™ Tracking & Fleet Management Software
From: Pool Design Consultant < kayne@pooldesignconsultant.com>
Sent: 31 January 2020 17:39 To: Shailendra Bansal < <u>shailendra@findnsecure.com</u> >
Subject: Re: Enquiry
Okay 10:30am my time Skype. I need your skype number.
On Fri, Jan 31, 2020 at 7:06 AM Shailendra Bansal < <u>shailendra@findnsecure.com</u> > wrote:
I will go to bed around 10:00 PM IST so any time between now and 11:00 AM your time is fine.
Skype call is fine if you prefer that. My Skype id is embarc
Regards / Good Day
Shailendra Bansal



From: Pool Design Consultant <kayne@pooldesignconsultant.com>

Sent: 31 January 2020 17:33

To: Shailendra Bansal <shailendra@findnsecure.com>

Subject: Re: Enquiry

Could we do it at 12:00pm noon today my time?

On Fri, Jan 31, 2020 at 7:02 AM Shailendra Bansal <shailendra@findnsecure.com> wrote:

All times are good times ©

Regards / Good Day

Shailendra Bansal



From: Pool Design Consultant < kayne@pooldesignconsultant.com >

Sent: 31 January 2020 17:31

To: Shailendra Bansal < shailendra@findnsecure.com>

Subject: Re: Enquiry

What would be a good time today to go over your project?

On Fri, Jan 31, 2020 at 4:47 AM Shailendra Bansal < shailendra@findnsecure.com> wrote:

Dear Kayne,

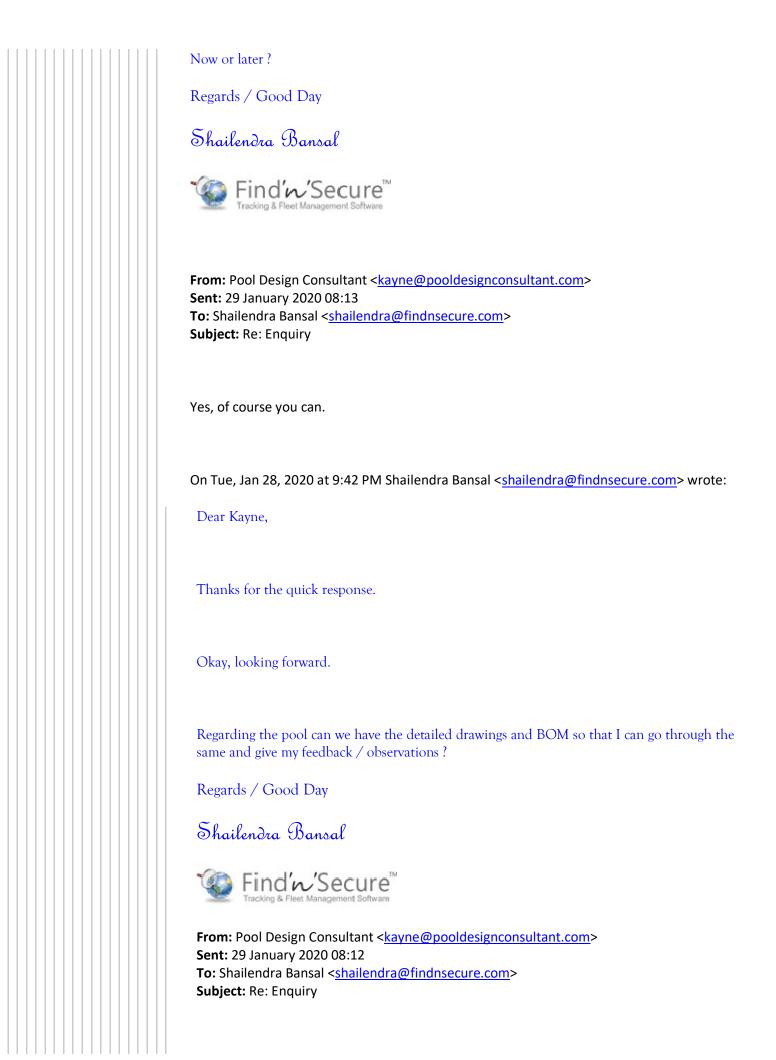
I did not hear from you further.

Regards / Good Day

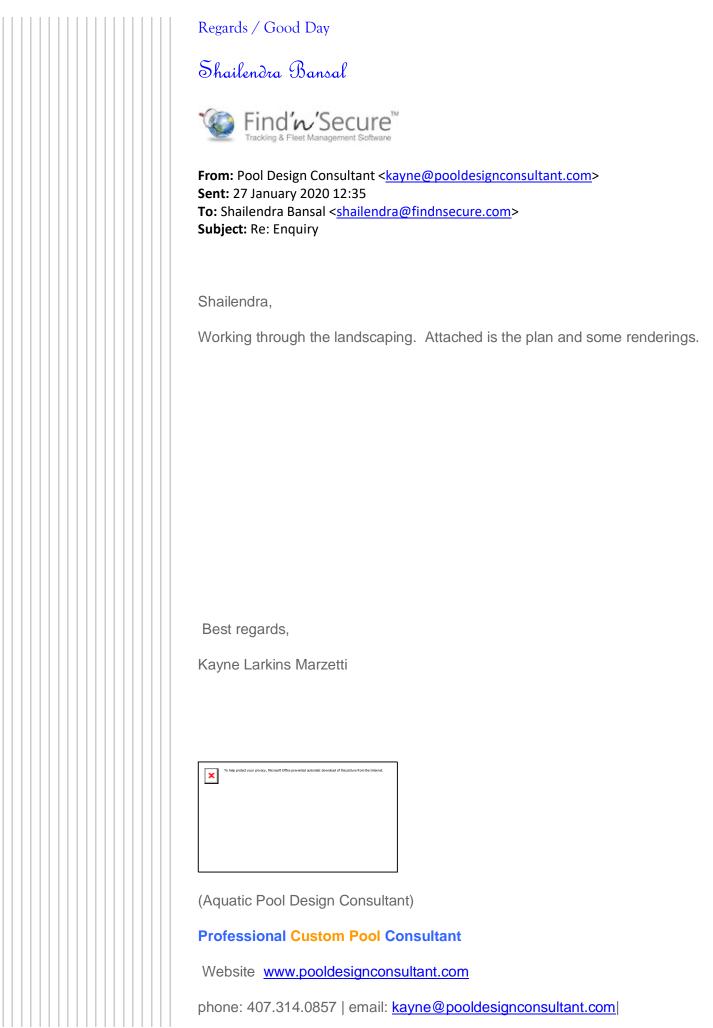
Shailendra Bansal



To: Shailendra Bansal < shailendra@findnsecure.com > Subject: Re: Enquiry
Later if possible.
Best regards,
Kayne Larkins Marzetti
To help protect your privacy, Microsoft Office prevented automatic download of this picture from the Informet.
(Aquatic Pool Design Consultant)
Professional Custom Pool Consultant
Website <u>www.pooldesignconsultant.com</u>
phone: 407.314.0857 email: kayne@pooldesignconsultant.com
4300 W Lake Mary Blvd. Suite 1010 Lake Mary, FL 32746
-



Shailendra,
Yes, It's coming. Sorry for the delay! lots of googling the scientific plants and trees to incorporate it into my software.
Best regards,
Kayne Larkins Marzetti
To help product your privacy, Microsoft Office prevented automatic devention of this picture from the Internet.
(Aquatic Pool Design Consultant)
Professional Custom Pool Consultant
Website www.pooldesignconsultant.com
phone: 407.314.0857 email: kayne@pooldesignconsultant.com
4300 W Lake Mary Blvd. Suite 1010 Lake Mary, FL 32746
On Tue, Jan 28, 2020 at 9:37 PM Shailendra Bansal < <u>shailendra@findnsecure.com</u> > wrote:
Dear Kayne,
Any further updates ?



4300 W Lake Mary Blvd. Suite 1010 Lake Mary, FL 32746
-
On Sun, Jan 26, 2020 at 10:12 PM Shailendra Bansal < shailendra@findnsecure.com wrote:
Dear Kayne,
Thank you for your update. Looking forward to hearing from you again soon.
Regards / Good Day
Shailendra Bansal
Find'n'Secure Tracking & Flevet Management Software
From: Pool Design Consultant < kayne@pooldesignconsultant.com > Sent: 27 January 2020 06:08 To: Shailendra Bansal < shailendra@findnsecure.com > Subject: Re: Enquiry
Shailendra,
The project is looking fantastic and you will have it in the morning my time.
Root rogards
Best regards, Kayne Larkins Marzetti
Nayno Lamino Marzotti



(Aquatic Pool Design Consultant)

Professional Custom Pool Consultant

Website <u>www.pooldesignconsultant.com</u>

phone: 407.314.0857 | email: kayne@pooldesignconsultant.com|

4300 W Lake Mary Blvd. Suite 1010 Lake Mary, FL 32746

On Fri, Jan 24, 2020 at 8:22 PM Shailendra Bansal < shailendra@findnsecure.com> wrote:

Dear Kayne,

-

Thank you for your update. Looking forward to hearing from you again.

Regards / Good Day

Shailendra Bansal



From: Pool Design Consultant < kayne@pooldesignconsultant.com >

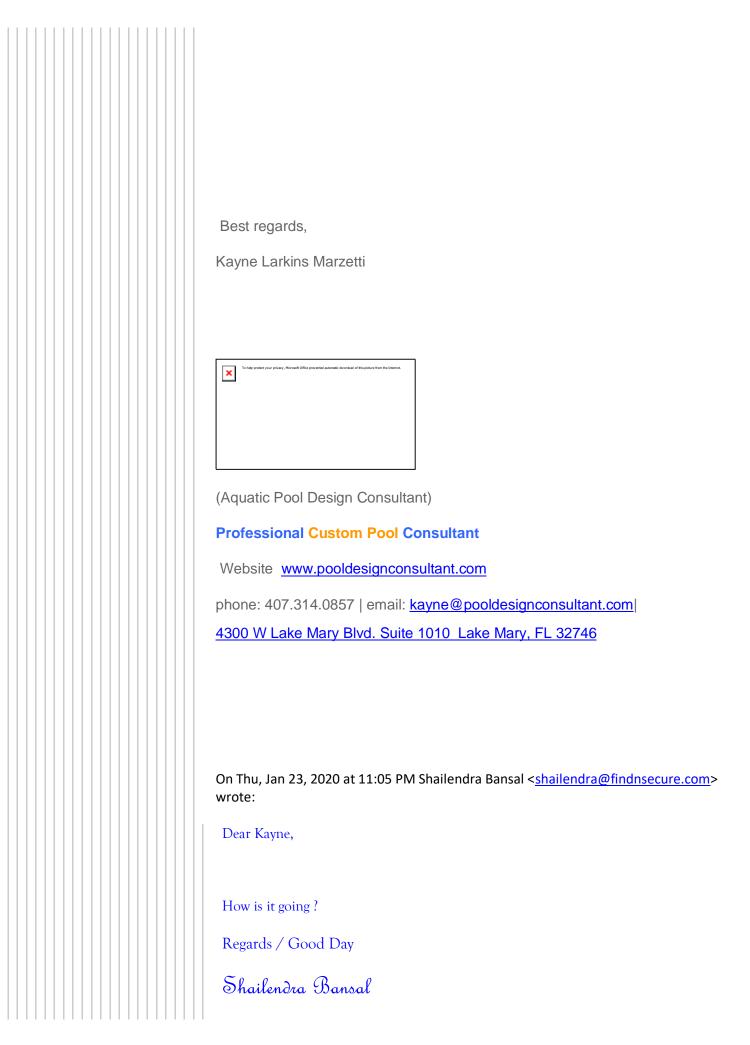
Sent: 24 January 2020 23:59

To: Shailendra Bansal < shailendra@findnsecure.com>

Subject: Re: Enquiry

Shailendra,

I should have something for you by the end of the day tomorrow.





From: Shailendra Bansal < shailendra@findnsecure.com>

Sent: 21 January 2020 08:49

To: 'Pool Design Consultant' < kayne@pooldesignconsultant.com

Subject: RE: Enquiry

-

Sure! Take your time ☺

I am evaluating pool equipment from Astral, Haywards and Certikin also.

In your opinion how would you rate the above and also Pentair and Emaux?

Regards / Good Day

Shailendra Bansal



From: Pool Design Consultant <kayne@pooldesignconsultant.com>

Sent: 21 January 2020 08:26

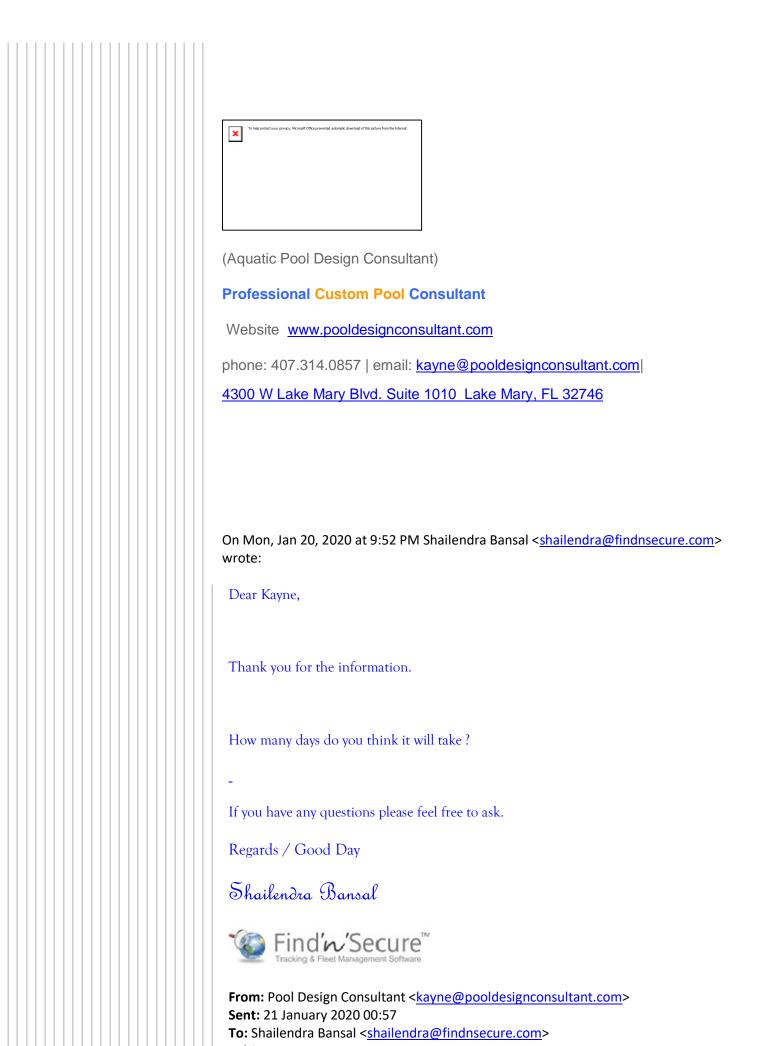
To: Shailendra Bansal < shailendra@findnsecure.com>

Subject: Re: Enquiry

Three to four days. It's a lot of information to swallow.

Best regards,

Kayne Larkins Marzetti



Subject: Re: Enquiry

Shailendra, I have started your project and have moved forward.
Best regards, Kayne Larkins Marzetti
To help protect your privacy, Microsoft Office prevented automatic download of this picture from the Internet. (Aquatic Pool Design Consultant)
Professional Custom Pool Consultant Website www.pooldesignconsultant.com phone: 407.314.0857 email: kayne@pooldesignconsultant.com 4300 W Lake Mary Blvd. Suite 1010 Lake Mary, FL 32746
On Fri, Jan 17, 2020 at 10:19 PM Shailendra Bansal < shailendra@findnsecure.com > wrote:

Dear Kayne,
Thank you! Regards / Good Day Shailendra Bansal Find'w'Secure Tracking & Fleet Management Software
From: Pool Design Consultant < kayne@pooldesignconsultant.com > Sent: 17 January 2020 22:16 To: Shailendra Bansal < shailendra@findnsecure.com > Subject: Re: Enquiry
Reviewing.
On Fri, Jan 17, 2020 at 10:57 AM Shailendra Bansal < shailendra@findnsecure.com wrote:
Dear Kayne,
Payment of USD 500 has been made ☺
Below are some site pictures
https://drive.google.com/open?id=1NcOwXQM9Y_PChSlCuog2OdbTcw04rTHU
https://drive.google.com/open?id=14ZkKGqWCBl1ZhxoDmarPsloR6lgWUWV8
https://drive.google.com/open?id=14LdxCrksCRkkY7GbTTO-cnm_hA-7Gw7V
To see location search "Embarc Agra" on Google maps.
Some more pics from ground level can be seen in the link below
https://drive.google.com/drive/folders/1mCQ80rbCDK-fIIG40D9wkxmDfVAWms5?usp=sharing

	A friend of mine has made some drawings (see below) : I am sure you will make things much better
	https://www.sugarsync.com/pf/D85803 07498231 4159817
	https://www.sugarsync.com/pf/D85803 07498231 4047363
	https://www.sugarsync.com/pf/D85803 07498231 4047376
	https://www.sugarsync.com/pf/D85803 07498231 4159815
	https://www.sugarsync.com/pf/D85803 07498231 4159813
Thank You! Kayne Marzetti Pool Design Co 407-314-0857 Pooldesigncons	nsultant