

Re: Re: Order Confirm

support@followforfeel.com <support@followforfeel.com>

Tue 4/20/2021 1:19 AM

To: ake153@hotmail.com <ake153@hotmail.com>

Hi A. Kay Emmert,

Thanks for contacting us.

As we check, we sent the package according to your order

Please kindly check your order confirmation again.

Have a nice day,

Serene Chen

On Mon, 19 Apr at 9:01 PM , A. Kay Emmert <ake153@hotmail.com> wrote:

As I said in my original email, I would like to return this item because it is too small. By saying it isn't the wrong item you are ignoring what I said.

I used your sizing chart and it misrepresents the actual size of your item. I'm not looking for anything free just a return.

Sent from my Verizon, Samsung Galaxy smartphone

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From: support@followforfeel.com <support@followforfeel.com>

Sent: Monday, April 19, 2021 2:32:43 AM

To: ake153@hotmail.com <ake153@hotmail.com>

Subject: Re: Re: Order Confirm

Hi A. Kay Emmert,

we didn't send you the wrong item, thanks.

Your just ordered this.

plz check your order.

so it won't be supported to return or exchange.

Thanks for your understanding.

Serene Chen

On Sat, 17 Apr at 11:51 PM , A. Kay Emmert <ake153@hotmail.com> wrote:

The tag says the same size as on the order, but what I'm saying is that the tag and size chart are inaccurate to the actual measurements. The size chart misrepresents what those sizes actually mean.

From: support@followforfeel.com
<support@followforfeel.com>
Sent: Saturday, April 17, 2021 1:47 AM
To: ake153@hotmail.com <ake153@hotmail.com>
Subject: Re: Re: Order Confirm

Hi A. Kay Emmert,

we are so sorry.
as we check, we did send you the right item.
would you mind checking your order again?
Serene Chen