Debra Adair-Wilks
414-334-8717

On Wednesday, April 6, 2022, 04:25:41 PM CDT, Debra Adair-Wilks
<debraaw59@yahoo.com> wrote:

10:30 tomorrow is OK

On Wed, Apr 6, 2022 at 3:51 PM, Jonathan
<installer@nogomke.com> wrote:

10:30 am tomorrow/Friday is available

Get

From: Debra Adair-Wilks <debraaw59@yahoo.com>
Sent: Wednesday, April 6, 2022 1:43:07 PM
To: Jonathan <installer@nogomke.com>
Subject: Installation followup

I'm following up to request the removal of device and a refund.
The NoGo has worked intermittently since installed on Monday.
I've gone a half day on Tuesday without being able to drive my
vehicle because I could not get the app to work. I've done
everything you suggested as well as my daughter, so it is not
operator error. I'm apprehensive about not being able to use the
app with my cell phone. I need the ability to use my vehicle at all
times without the concern of being stranded. Please contact me
regarding my request. Thank you.

Debra Adair-Wilks
414 334 8717

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　Chili's

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Re: Installation followup   Yahoo/Inbox

Jonathan <installer@nogomke.co   Tue, Apr 19 at 2:24 PM
To: Debra Adair-Wilks

I'm hoping to have the issue cleared with square and the check issued for your receipt by end of week

Get

From: Debra Adair-Wilks <debraaw59@yahoo.com>
Sent: Tuesday, April 19, 2022, 9:21 AM
To: Jonathan <installer@nogomke.com>
Subject: Re: Installation followup

Again, I am following up on my refund of $150.00. It appears Square was again unable to process the transaction on Saturday. I therefore request a refund by check as soon as possible. I sincerely hope this can be taken care of as I have been considerate and patience of the delay. Please provide feedback when the refund check will be issued and mailed. If necessary I can pickup the refund check.

On Saturday, April 16, 2022, 08:39:30 AM CDT, Jonathan <installer@nogomke.com> wrote:

I am working with square. They are going to try and do the refund again today. They have tried the last two days. If it does not go through they do recommend that we refund you by check

Get

From: Debra Adair-Wilks <debraaw59@yahoo.com>
Sent: Saturday, April 16, 2022 5:47:02 AM
To: Jonathan <installer@nogomke.com>
Subject: Re: Installation followup

I am **again** checking the status of the refund for $150.00. How long will it take square to resolve this issue? If the amount cannot be credited back to my account timely, what about a refund of cash?
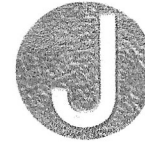
On Wednesday, April 13, 2022, 10:40:02 AM CDT, Jonathan <installer@nogomke.com> wrote:

I am checking up with square to resolve the issue

Get

From: Debra Adair-Wilks <debraaw59@yahoo.com>
Sent: Wednesday, April 13, 2022 8:08:58 AM
To: Jonathan <installer@nogomke.com>
Subject: Re: Installation followup

This is a follow-up on the refund of $150.00 that was not credited to my account. The transaction was pending since Thursday 4/7/2022 and as of today is no longer pending. I request someone contact me regarding my refund. The correction account information was provided and there should not be a reason I am unable to get a refund since the device has been removed from my car.