



Commercial Kings &lt;commercialkings@gmail.com&gt;

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**New submission: CONTACT US**

37 messages

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**Dex Bolt** <noreply@jotform.com>  
Reply-To: dboltqld@gmail.com  
To: contact@commercialkings.com

Mon, Apr 11, 2022 at 7:50 PM

Your E-mail Address	<a href="mailto:dboltqld@gmail.com">dboltqld@gmail.com</a>
Your Name	Dex Bolt
Phone Number	(+61) 415753646
Service you're inquiring about	Voice Over Talents
Your Message	Hi we ordered some dry IVR Menu Drops we was wondering are they done yet?

You can [edit this submission](#) and [view all your submissions](#) easily.

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**Commercial Kings** <contact@commercialkings.com>  
To: dboltqld@gmail.com

Mon, Apr 11, 2022 at 7:55 PM

You got some of it right?

[Quoted text hidden]

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**COMMERCIALKINGS.COM**  
**We Make You Sound Good**

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**D H** <dboltqld@gmail.com>  
To: Commercial Kings <contact@commercialkings.com>

Mon, Apr 11, 2022 at 8:03 PM

Yes, I did.

We just wondering, regarding the rest of it, we need that IVR one the most,

Also do u guys offer Company Accounts for ordering???

[Quoted text hidden]

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**D H** <dboltqld@gmail.com>  
To: Commercial Kings <contact@commercialkings.com>

Tue, Apr 12, 2022 at 2:20 PM

Hi

Can I get a reply on my last email

[Quoted text hidden]

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**Commercial Kings** <contact@commercialkings.com>  
To: D H <dboltqld@gmail.com>

Tue, Apr 12, 2022 at 2:59 PM

Hey Dex! Im hoping we can get all the rest of that IVR stuff to you today, just waiting for the voice parts to come in.

[Quoted text hidden]

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**D H** <dboltqld@gmail.com>  
To: Commercial Kings <contact@commercialkings.com>

Tue, Apr 12, 2022 at 4:50 PM

Hiya

Thanks for the update is it only the IVR that is left is there any other promos left honestly I lost count hahaha

Also you never answered me from yesterday do you do monthly company accounts ??

[Quoted text hidden]

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**D H** <dboltqld@gmail.com>  
To: Commercial Kings <contact@commercialkings.com>

Tue, Apr 12, 2022 at 5:36 PM

Hiya

Thanks for the update is it only the IVR that is left is there any other promos left honestly I lost count hahaha

Also you never answered me from yesterday do you do monthly company accounts ??

[Quoted text hidden]

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**D H** <dboltqld@gmail.com>  
To: Commercial Kings <contact@commercialkings.com>

Tue, Apr 12, 2022 at 5:51 PM

Hiya

Thanks for the update is it only the IVR that is left is there any other promos left honestly I lost count hahaha

Also you never answered me from yesterday do you do monthly company accounts ??

On Wed, 13 Apr 2022 at 7:36 am, D H <dboltqld@gmail.com>

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**D H** <dboltqld@gmail.com>  
To: Commercial Kings <contact@commercialkings.com>

Thu, Apr 14, 2022 at 6:29 PM

Hi,

we are still waiting on orders any idea when will be done?

[Quoted text hidden]

**Commercial Kings** <contact@commercialkings.com>  
To: D H <dboltqld@gmail.com>

Thu, Apr 14, 2022 at 6:33 PM

Hey! Which are you missing?

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**D H** <dboltqld@gmail.com>  
To: Commercial Kings <contact@commercialkings.com>

Thu, Apr 14, 2022 at 6:34 PM

Hello,

We put in a order 2 days ago for a Dry Voice IVR Menu recording,



Virus-free. [www.avg.com](http://www.avg.com)

[Quoted text hidden]



Virus-free. [www.avg.com](http://www.avg.com)

**Commercial Kings** <contact@commercialkings.com>  
To: D H <dboltqld@gmail.com>

Thu, Apr 14, 2022 at 6:35 PM

This?

6:35 ↗

Facebook



**COMMERCIALKINGS** Apr 11



to ORDER ▾

=====

New Order: #52302

=====

You've received the following order from Dex Hanne:

[ORDER #52302] (APRIL 11, 2022)

MILK STYLES X 1 = \$20.00

- SELECT STYLE \*: VOICE ONLY
- DROP SCRIPT: Hello and thankyou for calling RockSter The Home Of Music Someone will be with you shortly

MILK STYLES X 1 = \$20.00

- SELECT STYLE \*: VOICE ONLY
- DROP SCRIPT: Thanks for calling RockSter We are transffering you to a customer service officer now

=====

Subtotal: \$40.00  
Payment method: PayPal  
Total: \$40.00

View order:

<https://commercialkings.com/wp-admin/post.php?post=52302&action=edit>

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BILLING ADDRESS

# Dex

## Hanna

[Quoted text hidden]

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**D H** <dboltqld@gmail.com>  
To: Commercial Kings <contact@commercialkings.com>

Thu, Apr 14, 2022 at 6:37 PM

Yes

We have not got that

[Quoted text hidden]

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**Commercial Kings** <contact@commercialkings.com>  
To: D H <dboltqld@gmail.com>

Thu, Apr 14, 2022 at 6:37 PM

This should have been sent the same day, can you double check your emails from us on that day?

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**D H** <dboltqld@gmail.com>  
To: Commercial Kings <contact@commercialkings.com>

Thu, Apr 14, 2022 at 6:39 PM

Hi I have all files from every download you sent we don't have that script

[Quoted text hidden]

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**Commercial Kings** <contact@commercialkings.com>  
To: D H <dboltqld@gmail.com>

Thu, Apr 14, 2022 at 6:43 PM

I found some on the 11th you haven't downloaded and forwarded them, check those for me please.

[Quoted text hidden]

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**D H** <dboltqld@gmail.com>  
To: Commercial Kings <contact@commercialkings.com>

Thu, Apr 14, 2022 at 6:45 PM

An you forward me the emails with download links if I have not downloaded them it means I didn't get them

[Quoted text hidden]

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**Commercial Kings** <contact@commercialkings.com>  
To: D H <dboltqld@gmail.com>

Thu, Apr 14, 2022 at 6:49 PM

We can see when they are downloaded, the one I forwarded says it was not downloaded

[Quoted text hidden]

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**D H** <dboltqld@gmail.com>  
To: Commercial Kings <contact@commercialkings.com>

Thu, Apr 14, 2022 at 6:54 PM

I will download it shortly

Also you guys never answered my last 3 emails

Do you offer monthly company accounts ?

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**Commercial Kings** <contact@commercialkings.com>  
To: D H <dboltqld@gmail.com>

Thu, Apr 14, 2022 at 6:57 PM

We've never done anything like that, but maybe we could try to put something together for you.

[Quoted text hidden]

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**D H** <dboltqld@gmail.com>  
To: Commercial Kings <contact@commercialkings.com>

Thu, Apr 14, 2022 at 6:59 PM

Hi there

It's just our accounts department process monthly via PayPal or bank transfer USD it's easy for us to keep accounts in order

If we could get something in place asap that be good

[Quoted text hidden]

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**Commercial Kings** <contact@commercialkings.com>  
To: D H <dboltqld@gmail.com>

Thu, Apr 28, 2022 at 5:44 PM

HNey Dex, we received a dispute from your bank about an order you placed with us?

[Quoted text hidden]

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**D H** <dboltqld@gmail.com>  
To: Commercial Kings <contact@commercialkings.com>

Thu, Apr 28, 2022 at 5:45 PM

Yea I am fixing I'm aware

[Quoted text hidden]

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**D H** <dboltqld@gmail.com>  
To: Commercial Kings <contact@commercialkings.com>

Thu, Apr 28, 2022 at 5:45 PM

Our bank was hacked

So our bank is verifying transactions

I'll advise your ones are fine

[Quoted text hidden]

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**D H** <dboltqld@gmail.com>  
To: Commercial Kings <contact@commercialkings.com>

Thu, Apr 28, 2022 at 5:46 PM

Can u send me payment link online I'll fix it up now until other one is fixed

[Quoted text hidden]

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**Commercial Kings** <contact@commercialkings.com>  
To: D H <dboltqld@gmail.com>

Thu, Apr 28, 2022 at 5:49 PM

ok! Thats ok! As long as you can fix that for me, because we have to fill out a bunch of stuff for those disputes.

[Quoted text hidden]

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**D H** <dboltqld@gmail.com>  
To: Commercial Kings <contact@commercialkings.com>

Thu, Apr 28, 2022 at 5:51 PM

Hello,

can you tell me what ones was disputed amounts and dates so i can get this corrected on our end,

i am truly sorry this is why we wanted a company account and pay monthly, because australia banks go nuts on US transactions

[Quoted text hidden]

**D H** <dboltqld@gmail.com>  
To: Commercial Kings <contact@commercialkings.com>

Thu, Apr 28, 2022 at 5:52 PM

Hello,

i have a Idea i can email you from our company email with company details etc,

we can just email u the scripts you keep amounts in a document and at the end of each month we can just wire transfer you the amount is that workable for you?

[Quoted text hidden]


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**Commercial Kings** <contact@commercialkings.com>  
To: D H <dboltqld@gmail.com>

Thu, Apr 28, 2022 at 5:56 PM

Let me think about the best way to do that, see its better for orders to be put in on the site, because they go directly into our system to be processed, as opposed to emailing them someone would have to manually input those into our system. Here is that Transaction, it was from April 11th

#### Case details

Case ID:	PP-R-XWI-451935420
Disputed amount:	\$145.00 USD <span>ON HOLD</span>
Buyer info:	Dex Hanne
Date reported:	April 25, 2022
Invoice ID:	52289
Transaction ID:	<a href="#">7FM14298BD720462J</a> 
Transaction amount:	\$145.00 USD

#### Additional Info

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Note from Dex Hanne: No Cardholder Authorization

#### Item details

Quantity: 1

Payment received from Dex Hanne Gross amount  
 April 11, 2022 at 8:02:11 AM EDT | Transaction ID: 7FM14298BD720462] **\$145.00 USD**  
 Payment Status: ON HOLD  
 Payment Type: Website Payments Pro  
[Create a Transaction](#) |

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[Print packing slip](#) |

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We have no postal address on file

Transaction Activity	Details	Gross amount	Fee amount	Net amount
● Apr 25, 2022	Temporary Hold			
	<a href="#">Details</a>	-\$138.14 USD	\$0.00 USD	-\$138.14 USD

Order details	Quantity	Price	Subtotal
	1	\$145.00 USD	\$145.00 USD
Purchase Total			\$145.00 USD

Payment details	
Purchase Total	\$145.00 USD
Sales Tax	\$0.00 USD
Shipping Amount	\$0.00 USD
Handling Amount	\$0.00 USD
Insurance Amount	\$0.00 USD
Gross Amount	\$145.00 USD
PayPal Fee	-\$6.86 USD
Net Amount	\$138.14 USD

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**D H** <dboltqld@gmail.com>  
 To: Commercial Kings <contact@commercialkings.com>

Thu, Apr 28, 2022 at 5:57 PM

Hello,

is there a way you can make it so we can place the order online but not pay for it and you can just send one invoice each month

is there a promo code u can give us

[Quoted text hidden]

**D H** <dboltqld@gmail.com>  
 To: Commercial Kings <contact@commercialkings.com>

Thu, Apr 28, 2022 at 6:39 PM

???

[Quoted text hidden]

**Commercial Kings** <contact@commercialkings.com>  
 To: D H <dboltqld@gmail.com>

Thu, Apr 28, 2022 at 6:41 PM

I dont know, I have to look into this.

[Quoted text hidden]

**D H** <dboltqld@gmail.com>  
 To: Commercial Kings <contact@commercialkings.com>

Thu, Apr 28, 2022 at 6:42 PM

Ok



No problem

[Quoted text hidden]

**Commercial Kings** <contact@commercialkings.com>  
To: D H <dboltqld@gmail.com>

Mon, May 2, 2022 at 10:49 AM

Hey Dex, we now have disputes open for 6 of your orders.

Case ID	Reason	Status	Amount	Opened on	Last updated on	Due date	Action
PP-R-HRW-452093260	Unauthorized transaction	Need seller response	\$26.93 USD	May 1, 2022	May 1, 2022	May 11, 2022 1:11 PM	<a href="#">Respond</a>
PP-R-SII-452076974	Unauthorized transaction	Need seller response	\$25.00 USD	Apr 30, 2022	Apr 30, 2022	May 10, 2022 2:00 PM	<a href="#">Respond</a>
PP-R-SWG-452076320	Unauthorized transaction	Need seller response	\$25.00 USD	Apr 30, 2022	Apr 30, 2022	May 10, 2022 1:51 PM	<a href="#">Respond</a>
PP-R-HIH-452075958	Unauthorized transaction	Need seller response	\$225.00 USD	Apr 30, 2022	Apr 30, 2022	May 10, 2022 1:47 PM	<a href="#">Respond</a>
PP-R-ORJ-452075620	Unauthorized transaction	Need seller response	\$50.00 USD	Apr 30, 2022	Apr 30, 2022	May 10, 2022 1:43 PM	<a href="#">Respond</a>
PP-R-XWI-451935420	Unauthorized transaction	Need seller response	\$145.00 USD	Apr 25, 2022	Apr 25, 2022	May 5, 2022 12:48 PM	<a href="#">Respond</a>

[Quoted text hidden]

**D H** <dboltqld@gmail.com>  
To: Commercial Kings <contact@commercialkings.com>

Mon, May 2, 2022 at 11:01 AM

Hi

We have fixed it

It will take a couple days to restore

[Quoted text hidden]

**D H** <dboltqld@gmail.com>  
To: Commercial Kings <contact@commercialkings.com>

Mon, May 2, 2022 at 11:04 AM

Sorry for the issues it is resolved

Just give it a couple days

[Quoted text hidden]

**Commercial Kings** <contact@commercialkings.com>  
To: D H <dboltqld@gmail.com>

Mon, May 9, 2022 at 2:12 PM

Dex, we just received 2 more disputes from you. Is this going to end?

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