

Re: WaffleCollectibles.com Order #70391 Confirmation

Sunday, February 4, 2018 12:18 AM

From: Michael Warfel
Sent: Saturday, February 3, 2018 11:44:07 PM UTC
To: Philippe Merle
Subject: Re: WaffleCollectibles.com Order #70391 Confirmation

Nope, you had your chance to take the orders.

On Sat, Feb 3, 2018 at 3:42 PM, Philippe Merle <pgmerle@hotmail.com> wrote:

Please confirm if you move forward with combined shipping and provided an estimated shipping date if you can.

Thank you.

Philippe

From: Michael Warfel <michael@wafflecollectibles.com>
Sent: Saturday, February 3, 2018 6:13:21 PM
To: Philippe Merle
Subject: Re: WaffleCollectibles.com Order #70391 Confirmation

Nope I don't trust a piece of shit like you to leave these to close them when you get it. What a worthless piece of shit like yourself will do will leave them pending then file an open claim. YOU DON'T GET TO MAKE UP THE RULES AS YOU GOI ALONG YOU ARROGANT PIECE OF SHIT.

On Sat, Feb 3, 2018 at 3:11 PM, Philippe Merle <pgmerle@hotmail.com> wrote:

Please watch your language. It is not professional and will not help you if we need to proceed further with the paypal claims.

I am ok to leave these claims pending until I receive the full shipment.

I suggest you use the shipping address for #70228

Thank you

Philippe

From: Michael Warfel <michael@wafflecollectibles.com>
Sent: Saturday, February 3, 2018 6:07:55 PM

To: Philippe Merle
Subject: Re: WaffleCollectibles.com Order #70391 Confirmation

Wow, thanks for proving point you fucking worthless piece of shit. Why is it fucking French Canadian pieces of shit like yourself can't follow the fucking rules to anything in life. This explains why your piece of shit mail service can't do their job either.

On Sat, Feb 3, 2018 at 3:00 PM, Michael Warfel <michael@wafflecollectibles.com> wrote:

Since I'm feeling nice I'll combine you orders, but don't ever buy from me ever again if you want to click on "you accept the terms and conditions" and then want to go whining to Paypal you worthless piece of French Canadian shit.

On Sat, Feb 3, 2018 at 2:58 PM, Philippe Merle <pgmerle@hotmail.com> wrote:

No need to be rude nor angry.
I'll make a direct paypal claim if you don't want to proceed.
Thank you very much

Philippe

From: Michael Warfel <michael@wafflecollectibles.com>
Sent: Saturday, February 3, 2018 5:51:00 PM

To: Philippe Merle
Subject: Re: WaffleCollectibles.com Order #70391 Confirmation

No problem, I'll toss the first order in the trash which you get 0 refund on as you agreed and acknowledged the following :

"ANY ITEMS SHIPPED VIA USPS FIRST CLASS INTERNATIONAL OR PRIORITY MAIL INTERNATIONAL IS AT BUYERS RISK. WAFFLE COLLECTIBLES LLC WILL NOT BE RESPONSIBLE FOR ANY LOST PARCELS SHIPPED WITH THIS SERVICE! "

For the second order you will be refunded less the 25% cancellation fee and less shipping as per what you agreed to :

" We will credit you the cost of the model minus any conditions per above PLUS a 15% restocking fee whether the model has or HAS NOT shipped. SHIPPING COST WILL NOT BE REFUNDED!

1. Pre-Order (-PR) – Any item that is "pre-ordered" that already has an order placed with the distributor for such model will be cancelled with a 25% cancellation fee."

So let's consider the fact that you want to loose around 140 dollars because you're too much of a cheap arrogant prick. Explain that to me.

On Sat, Feb 3, 2018 at 2:47 PM, Philippe Merle <pgmerle@hotmail.com> wrote:

Please proceed with full refund of both orders.

Thank you

Philippe

From: Michael Warfel <michael@wafflecollectibles.com>
Sent: Saturday, February 3, 2018 5:45:16 PM
To: Philippe Merle
Subject: Re: WaffleCollectibles.com Order #70391 Confirmation

So then tell me why it's my problem, when you choose the cheapest possible shipping method, with the worst record of delivering parcels because YOU had the choice of multiple options, and YOU still want to blame me for it? I propose that I dump the parcel in the bin, and we consider it lost as per the terms you agreed to when you purchased the order. It never fails to amaze when people want to be "cheap" then expect me to have to pay for your "cheapness".

On Sat, Feb 3, 2018 at 2:29 PM, Philippe Merle <pgmerle@hotmail.com> wrote:

Michael,

I am surprised about what you say. When I look at the shipping details I see that they never delivered the package to my address:

January 4, 2018, 9:50 am
Addressee cannot be located - Item returned to sender
CANADA

This address is fully registered and validated in my paypal account. I never got a delivery notification. I cannot be held responsible and don't accept to pay again for shipping.

Please propose another solution. You could for example ship with the other pending order #70228, at no extra cost.

Thank you,

Philippe

From: Philippe Merle <pgmerle@hotmail.com>
Sent: Saturday, February 3, 2018 9:05:58 AM
To: sales@wafflecollectibles.com
Subject: Re: WaffleCollectibles.com Order #70391 Confirmation

Good day,

I am enquiring about order #70391.

When I check the reference number ([LZ161487876US](#)) here is what I get the following:

Tracking Number: LZ161487876US

Your item was delivered to an individual at the address at 4:08 pm on January 16, 2018 in TEMECULA, CA 92592.

Status

Delivered

January 16, 2018 at 4:08 pm

Delivered, Left with Individual

TEMECULA, CA 92592

Is that an error (I am in Canada as you know)?

Can you please check?

Thank you

Philippe

From: sales@wafflecollectibles.com <sales@wafflecollectibles.com>
Sent: Saturday, December 23, 2017 1:22:12 PM
To: pgmerle@hotmail.com
Subject: WaffleCollectibles.com Order #70391 Confirmation

Waffle Collectibles  **Order Information - # 70391**

Thank you for your order at [Waffle Collectibles!](#)

Your order number is **70391**. Please refer to this number when enquiring about your order.

Bill To:

Name Philippe Merle

Company

Address [508, 3E Boulevard](#)[Pincourt Quebec Quebec J7W 4K5](#)

Canada

Phone [5148622197](#)Email: pgmerle@hotmail.com**Ship To:**

Name Philippe Philippe Merle

Company

Address [160 Blvd Mont-Bleu - Apt #1](#)[Gatineau Quebec Quebec J8Z 1K1](#)[Canada](#)Phone [5148622197](#)

Email:

These are the products you have ordered:

Product	Price excl. TAX	Qty	Total excl. TAX
1:200 Western Models TAT European Airlines Fairchild FH-227 F-GCPS Code: 1-75390-HA	\$45.00	1	\$45.00
1:400 Phoenix Models Corsair Boeing B 747-400 F-GTUI Code: 1-69488-HA	\$30.00	1	\$30.00
Goods Total			\$75.00
Total Discount			-\$7.50
Goods Cost after Discounts			\$67.50
First-Class International			\$24.50
Total Order Cost			\$92.00

I want to personally thank you for your order! If you have any questions please take a look at our FAQ as most questions can be answered there, if your question was not answered then please contact me at any time at sales@wafflecollectibles.com with any questions you may have regarding your order.

Michael Warfel

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Michael Warfel
Owner
Waffle Collectibles LLC
[29565 Corte Copa](#)

[Temecula, CA 92592](#)

[951-251-4009](#)
www.wafflecollectibles.com

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