





owlcam

Owicam Facebook





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you soon!

I have been trying to contact y'all through the Owlcam app chat since February 4th and no one has replied. I have called your support number numerous times and left voicemails. I have also sent a email to your support contact on February 5th and no response. I need technical support and help please

9:09 PM

WHAT IS GOING ON WITH CUSTOMER SERVICE?

Hi Harrison, thanks for reaching out! We will be in touch as soon as possible.

For immediate assistance, please shoot us a message via the chat window on our website at <u>owlcam.com</u>. Or, you can give us a call at 1-800-732-7131.



owlcam

I HAVE TRIED EVERYTHING TO CONTACT YOU















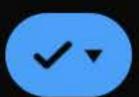






Owlcam Facebook





#### owlcam<sup>-</sup>

## **Owicam**

31K people like this Electronics

THU 7:46 AM

Is anyone available to chat?

Hi Harrison Dandrea, thanks for your message. We are not here right now, but we'll get back to you soon!

owlcam

I have been trying to contact y'all through the Owlcam app chat since February 4th and no one has replied. I have called your support number numerous times and left voicemails. I have also sent a email to your support contact on February 5th and no response. I need technical support and help please

9:09 PM

WHAT IS GOING ON WITH CUSTOMER SERVICE?





















From: <u>Harrison Gmail</u> >

To: mubashir.razvi@owlcam.interc... > graham@owlcam.intercom-mail.com >

February 6, 2020 at 7:53 AM



# **Owicam Phone support**

Hello,

I have been trying to contact y'all through the Owlcam app chat since February 4th and no one has replied. I have called your support number numerous times and left voicemails. I have also sent a email to your support contact on February 5th and no response. I need technical support and help please

Thanks, Harrison Dandrea 910-409-0719







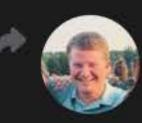






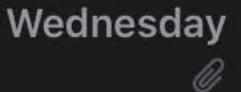






### **Harrison Gmail**

To: support@owlcam.com >

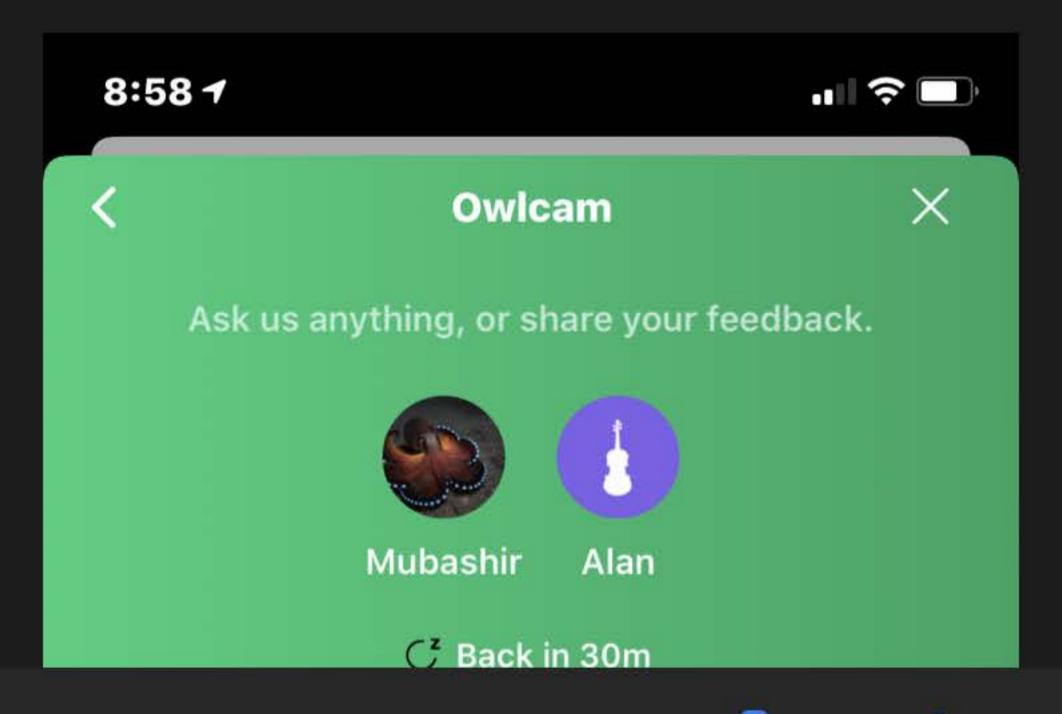


# **Phone support**

Hi,

I tried to call your customer number yesterday and was on hold for 15 mins and then said no one was available to leave a voicemail. I also sent a chat through the owl app 18 hours ago and no one has replied. Can someone please call me ASAP at 910-409-0719

Thanks, Harrison Dandrea









## Owlcam

unplugged. Can you give me some insight on what's going on. I have it set on for 72hr guard mode.

Thanks,
Harrison Dandrea
dandreah09@gmail.com
910-409-0719



Owlcam typically replies in a few hours.

Feb 5, 2020

?

Just now. Not seen yet

Write a reply...

Aa





Send

Feb 12, 2020

Hello?

2h ago. Not seen yet

Write a reply...







Send



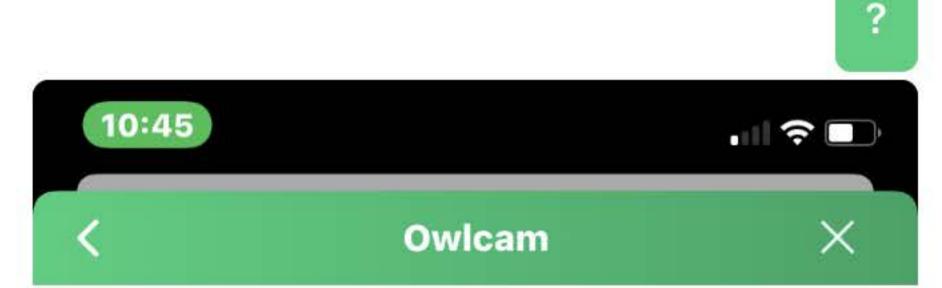
### **Owlcam**





Owlcam typically replies in a few hours.

Feb 5, 2020



Feb 4, 2020

I bought my owl cam from Bestbuy on January 12 and received it on January 14th. Ever since I got the camera it has been draining my battery to where I have had to jump it 6 times now. I finally called AAA for roadside assistance to rule out it wasn't the battery or starter or alternator to and they said it was reading fine when I had the device unplugged. Can you give me some insight on what's going on. I have it set on for 72hr guard mode.

Thanks,
Harrison Dandrea

dandreah09@gmail.com

910-409-0719



Owlcam typically replies in a few hours.

Write a reply...







Send



#### **Owlcam**

X

Feb 4, 2020

I bought my owl cam from Bestbuy on January 12 and received it on January 14th. Ever since I got the camera it has been draining my battery to where I have had to jump it 6 times now. I finally called AAA for roadside assistance to rule out it wasn't the battery or starter or alternator to and they said it was reading fine when I had the device unplugged. Can you give me some insight on what's going on. I have it set on for 72hr guard mode.

Thanks,
Harrison Dandrea

dandreah09@gmail.com

910-409-0719



Owlcam typically replies in a few hours.

Feb 5, 2020

?

10:45

Write a reply...







Send