

9:40

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**you soon!**

I have been trying to contact y'all through the Owlcam app chat since February 4th and no one has replied. I have called your support number numerous times and left voicemails. I have also sent a email to your support contact on February 5th and no response. I need technical support and help please

9:09 PM

**WHAT IS GOING ON WITH CUSTOMER SERVICE?**

Hi Harrison, thanks for reaching out! We will be in touch as soon as possible.

For immediate assistance, please shoot us a message via the chat window on our website at [owlcam.com](http://owlcam.com). Or, you can give us a call at [1-800-732-7131](tel:1-800-732-7131).



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**I HAVE TRIED EVERYTHING TO CONTACT YOU**



Aa



9:40

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31K people like this  
Electronics

THU 7:46 AM

Is anyone available to chat?

Hi Harrison Dandrea, thanks for your message. We are not here right now, but we'll get back to you soon!

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I have been trying to contact y'all through the Owlcam app chat since February 4th and no one has replied. I have called your support number numerous times and left voicemails. I have also sent a email to your support contact on February 5th and no response. I need technical support and help please

9:09 PM

WHAT IS GOING ON WITH CUSTOMER SERVICE?



Aa





From: [Harrison Gmail](#) >

To: [mubashir.razvi@owlcam.interc...](mailto:mubashir.razvi@owlcam.interc...) >

[graham@owlcam.intercom-mail.com](mailto:graham@owlcam.intercom-mail.com) >

February 6, 2020 at 7:53 AM



## Owlcam Phone support

Hello,

I have been trying to contact y'all through the Owlcam app chat since February 4th and no one has replied. I have called your support number numerous times and left voicemails. I have also sent a email to your support contact on February 5th and no response. I need technical support and help please

Thanks,  
Harrison Dandrea  
[910-409-0719](tel:910-409-0719)

10:45



Owlcam



Feb 4, 2020

I bought my owl cam from Bestbuy on January 12 and received it on January 14th. Ever since I got the camera it has been draining my battery to where I have had to jump it 6 times now. I finally called



**Harrison Gmail**

Wednesday

To: support@owlcam.com &gt;



## Phone support

Hi,

I tried to call your customer number yesterday and was on hold for 15 mins and then said no one was available to leave a voicemail. I also sent a chat through the owl app 18 hours ago and no one has replied. Can someone please call me ASAP at 910-409-0719

Thanks,  
Harrison Dandrea



Owlcam



Ask us anything, or share your feedback.



Mubashir



Alan

🔄 Back in 30m





# Owlcam



...reading the manual and the device unplugged. Can you give me some insight on what's going on. I have it set on for 72hr guard mode.

Thanks,  
Harrison Dandrea  
[dandrea09@gmail.com](mailto:dandrea09@gmail.com)  
910-409-0719



Owlcam typically replies in a few hours.

Feb 5, 2020

?

Just now. Not seen yet

Write a reply...

Aa



Send

Feb 12, 2020

Hello?

2h ago. Not seen yet

Write a reply...

Aa



Send



Owlcam



Owlcam typically replies in a few hours.

Feb 5, 2020

?

10:45



Owlcam



Feb 4, 2020

I bought my owl cam from Bestbuy on January 12 and received it on January 14th. Ever since I got the camera it has been draining my battery to where I have had to jump it 6 times now. I finally called AAA for roadside assistance to rule out it wasn't the battery or starter or alternator to and they said it was reading fine when I had the device unplugged. Can you give me some insight on what's going on. I have it set on for 72hr guard mode.

Thanks,  
Harrison Dandrea  
[dandrea09@gmail.com](mailto:dandrea09@gmail.com)  
910-409-0719

Owlcam typically replies in a few hours.

Write a reply...

Aa


Send



Feb 4, 2020

I bought my owl cam from Bestbuy on January 12 and received it on January 14th. Ever since I got the camera it has been draining my battery to where I have had to jump it 6 times now. I finally called AAA for roadside assistance to rule out it wasn't the battery or starter or alternator to and they said it was reading fine when I had the device unplugged. Can you give me some insight on what's going on. I have it set on for 72hr guard mode.

Thanks,  
Harrison Dandrea  
[dandrea09@gmail.com](mailto:dandrea09@gmail.com)  
910-409-0719



Owlcam typically replies in a few hours.

Feb 5, 2020

?

10:45

Write a reply...

Aa

Send