

mrbillm@newmexico.com

From: Help Team <support@envato.com>
Sent: Wednesday, May 20, 2020 8:22 AM
To: mrbillm@newmexico.com
Subject: [Important] Your Account Has Been Locked

Hi santafelcos,

We're letting you know, that as a security precaution, your Envato account has been locked. This is due to a Credit Card payment dispute or chargeback raised for a purchase made via your account on Envato Market.

Envato Market includes ThemeForest, CodeCanyon, VideoHive, AudioJungle, GraphicRiver, PhotoDune and 3DOcean — so the purchase was made on one of these marketplaces.

Please note, the payment dispute or chargeback will need to be closed for your account to be unlocked.

Need help? You can get in touch [here](#), or email us at support@envato.com.

Your Envato Market Team