

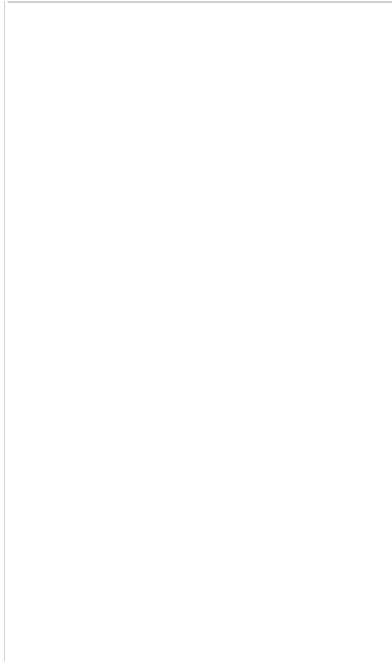


Message Center

+ New Message

May 29
 And your site sho...
 Customer Support

May 29
 I did try to file a ...
 Customer Support



Customer Service

PayPal Virtual Agent 9:08 AM

Hi! I'm your PayPal Assistant. I can help with common questions like "what's the status of my dispute" or "I want a refund".

If I can't help, I'll transfer your message to an agent.

 **Matt Huber** 9:09 AM

I do have evidence of the two year warranty with the purchase receipt but don't know how to forward that within this messaging system

PayPal Virtual Agent 9:09 AM

It looks like you want help with a specific transaction. Please choose an option below.

 **Matt Huber** 9:09 AM

Messages are available in the Message Center for 90 days from the day originally sent. If you would like a copy of any messages prior to that timeframe, please [contact us](#).

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- May 29
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Customer Service

PayPal Virtual Agent 6:25 PM

Hi! I'm your PayPal Assistant. I can help with common questions like "what's the status of my dispute" or "I want a refund".

If I can't help, I'll transfer your message to an agent.

 **Matt Huber** 6:27 PM

Product purchased 12/31/2020 with 2 year warranty failed. Merchant refusing to honor warranty by repair or refund. Requesting I mail to China at 115% of the cost - which is not a reasonable solution.

PayPal Virtual Agent 6:27 PM

I found some articles in our Help Center that might help you. Check them out! If you need more help, please type "need more help".

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