 Your safety is our top priority

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Refunds

We're now offering more options



If your travel plans have been impacted by COVID-19 and you were scheduled to travel prior to May 31, you are eligible for a travel credit that will allow you to apply the full value of your ticket to any new flight for up to 24 months, and you might be eligible for a refund depending on the severity of the schedule disruption. Fill out the form below and we will contact you shortly to let you know whether your ticket qualifies for a refund. However, due to extremely high volume related to coronavirus and government-issued travel guidance, please allow up to 21 business days for processing your refund request. If you prefer an immediate travel credit, click [here](#) to claim.

Request a refund

Check status

Check status

Check the status of your refund request by entering your last name and ticket, document, or refund tracking number.

*Indicates a required field

Last name *

elsafty

Ticket, document, or tracking number *

0167452447037

Check status

 Refund approved

Refunds request number

30840673

Document number

0167452447037

Passenger name

ELSAFTY

Refund completion date

5/20/2020

Refund value

\$957.65

Fee or penalty

\$0.00

Form of payment for refund

Credit Card

Currency code

USD

Frequently asked questions

How quickly will my refund be processed?



How will my refund be credited?



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