 Your safety is our top priority

[Find safety and COVID-19-related travel updates](#)



 SIGN IN



## Refunds

### We're now offering more options



If your travel plans have been impacted by COVID-19 and you were scheduled to travel prior to May 31, you are eligible for a travel credit that will allow you to apply the full value of your ticket to any new flight for up to 24 months, and you might be eligible for a refund depending on the severity of the schedule disruption. Fill out the form below and we will contact you shortly to let you know whether your ticket qualifies for a refund. However, due to extremely high volume related to coronavirus and government-issued travel guidance, please allow up to 21 business days for processing your refund request. If you prefer an immediate travel credit, click [here](#) to claim.

Request a refund

Check status

## Check status

Check the status of your refund request by entering your last name and ticket, document, or refund tracking number.

\*Indicates a required field

Last name \*

elsafty

Ticket, document, or tracking number \*

0167452447039

Check status

 Refund approved

Refunds request number

30840675

Document number

0167452447039

Passenger name

ELSAFTY

Refund completion date

5/20/2020

Refund value

\$957.65

Fee or penalty

\$0.00

Form of payment for refund

Credit Card

**Currency code**

USD

**Frequently asked questions**

How quickly will my refund be processed?



How will my refund be credited?



- [About United](#)
- [Products & services](#)
- [Popular destinations](#)
- [! Important notices](#)

**Corporate information**

[Shared Purpose & Values](#)

[Newsroom](#)

[Investor relations](#)

[Leadership team](#)

[United Express® partners](#)

[Global alliances](#)

[Careers](#)

[Diversity and inclusion](#)

**Media & partners**

[Advertise with us](#)

[Branding](#)

[United Shop](#)

[Global citizenship](#)

[Social media](#)

**Business services**

[United<sup>SM</sup> Business Card](#)

[United Club<sup>SM</sup> Business Card](#)

[Corporate travel expense management](#)

[United PassPlus<sup>SM</sup>](#)

[United PerksPlus<sup>SM</sup>](#)

English - United States \$ | Español

[Contract of carriage](#)

[Lengthy tarmac delay plan](#)

[Legal information](#)

[Our United Customer Commitment](#)

[Contact us](#)

[Special travel needs](#)

[Privacy Policy](#)

[Site map](#)

[Electronic Invoice](#)

[United Jetstream](#)

[Cargo](#)

[United Contact information, CNPJ, SAC, refunds, passengers with special needs & rules of Civil Aviation - Brazil](#)

[Fuel surcharges - Japan](#)  
[Book of Claims - Peru](#)  
[Passenger rights - Canada](#)

---


[File a claim or complaint - France](#)  
[Imprint - Germany](#)  
[Cookie Policy - Europe](#)

---


[Consumer Protection Law - Israel](#)

---

 Search for a topic

STAY CONNECTED 



 Indicates an external site that may or may not meet accessibility guidelines. Copyright © 2020 United Airlines, Inc. All rights reserved.

