

**From:** Gregg A. Karas <gregg@orgova.com>  
**Sent:** Thursday, June 25, 2020 3:16 PM  
**To:** 'primasedwards1@gmail.com' <primasedwards1@gmail.com>  
**Subject:** Your Orgova Vacation Homes Arrival Instructions

**Reservation For**

**Name:** Primos Edwards

**Reservation Information**

**Arrival:** June 25, 2020 4 PM

**Departure:** June 30, 2020 10 AM

**Number In Party:** 1 Adult(s)

**Reservation Information**

**TOTAL DUE:** \$0.00

- \* **Payments must be made in U.S. Dollars (\$)**
- \* **Please send the first page of this confirmation email with the check**

**Terms And Conditions - Additional**

**Access To Property**

Keyless entry code for this reservation

**142246**

# Driving Directions

## **ARRIVAL INFORMATION**

Thank you for choosing us as your accommodations provider. We appreciate your business and will make every effort to exceed your expectations by providing a first-rate, quality home for your enjoyment. Below are all the details pertaining to your vacation rental home. Please review them carefully and keep this with you as a reference during your stay.

## **ARRIVAL DETAILS**

**VILLA ADDRESS:** 2003 Majorca Dr. Kissimmee, FL 34747

**COMMUNITY NAME:** Windsor at Westside

**VILLA TELEPHONE NUMBER:** 407-507-5382

**DRIVING DIRECTIONS:** May be found via Google Maps: [google.com/maps](https://www.google.com/maps). Simply input the above address.

**COMMUNITY GATE CODE:** See Guard at gate

**KEYLESS ENTRY CODE TO ACCESS VILLA:** To gain access to your villa, please use the 6-digit code in your confirmation.

**PARKING:** Guests must park in the driveway. Roadside parking or parking on the grass is prohibited. Any fees incurred from tickets or towing expenses are the sole responsibility of the guest. RVs, campers and the like are prohibited from parking in the driveway and any in the area of the resort community.

## **CHECK-IN / CHECK-OUT TIME AND PROCEDURES**

**CHECK-IN TIME is 4:00 PM or any time thereafter.**

**CHECK-OUT TIME is promptly at 10:00 AM or any time prior.**

Guests must strictly adhere to the check-out time of 10:00 AM so we may properly clean and prepare the accommodation for our next arriving guest.

## **Check-Out Procedures**

Upon departure, please clean out the refrigerator, load and start the dishwasher, place all used bath towels in the bathrooms and take all trash to the outside can. If the home is left excessively dirty, an additional cleaning fee will be assessed to the credit card on file and, when necessary, deductions from security deposit will be made.

## **LOCAL MANAGEMENT CONTACT INFORMATION:**

**Our office hours are Monday - Friday from 9:00 AM - 5:00 PM and Saturday 9:00 AM – 1:00 PM. The office is closed on Sunday. For Non-Emergency issues, please call 407-552-4087 during office hours. If you receive our voicemail, please make sure you leave your name, address, nature of the call, and phone number.**

## **EMERGENCIES:**

If you have an Emergency situation, please contact our local management team at **407-552-4087**. If you are calling after hours, please call three times within three minutes from the same number to override our night functionality and reach the manager on call. An Emergency is considered to be one of the following: Failure to Gain Access to a Home, Loss of Power to the Entire Home, Air Conditioning Failure, Burst Water Main or Burglary.

## **Damages:**

If you find major damages upon arrival, please report this to us. It is not necessary to report normal wear and tear. If you damage something on the property, please contact us so we can assess the damage and promptly repair/replace the damaged item. Please note the individual owner of the property can pursue legal action for damages that occur in the home should it exceed the amount of deposit secured. Therefore, please be proactive and report any accidents or damages accordingly.

## **SELF-CATERING INFORMATION:**

All accommodations are fully equipped, furnished and self-catering. Each accommodation comes equipped with an initial supply of Toilet Paper, a roll of Paper Towels and one Tall Kitchen Garbage Bag. Some helpful items to bring are as follows:

-Napkins and additional Toilet Paper, Paper Towels and Garbage Bags

- Coffee and Coffee Filters
- Laundry and Dishwashing Detergent, as well as a Kitchen Sponge
- Home Cleaning Chemicals such as a Multi-Purpose Cleaner and Floor Cleaner
- Hand and Body Soap, Shampoo/Conditioner, Toothpaste/Toothbrush
- Other Personal Incidentals
- Pool Towels

#### **MAID SERVICE:**

Daily maid service is not provided. Accommodations are self-catering and professionally cleaned upon each guest's departure. Guests are expected to maintain the accommodation in an acceptable condition. Guests are responsible for washing their own towels, linens, dishes, cups, pots, pans, etc.

#### **INTERNET:**

We are pleased to offer complimentary wireless internet service to our guests. Please refer to the information in the home for specific login instructions. The network name (SSID) and password (WEP) are noted below for your reference. Please note that alpha characters are case-sensitive.

**NETWORK NAME (SSID): 2003Majorca**

**NETWORK PASSWORD (WEP): Mickey2003**

If you have difficulties accessing the Internet, please contact us during regular business hours. We cannot guarantee service to always be active and compatible with every device as this is a third party service through the local cable provider. It is encouraged to also bring personal service providers such as mobile hotspots/WIFI devices in the event challenges occur with accessibility. No compensation is available for lack of wireless internet service.

#### **POOL/SPA HEAT TERMS & CONDITIONS:**

Pool heat is available to guests and strongly encouraged for stays in the winter months. If you did not request pool heat when placing your booking and would like to add this service, please contact us at least a week prior to your arrival, as most pools take up to 24-48 hours to heat from the time it is turned on. If you arrive and wish to add this service, there is a USD 25.00 call out fee in addition to the daily pool heat fee of \$30.

Pool heat is set between 83°F and 89°F. We are unable to adjust this setting. If the temperature is in this range and it is not comfortable for you, the only option would be to turn the pool heat off. There are no refunds provided when this situation occurs.

#### ***Spa Heat***

If the home has a spa, you must purchase pool heat for it to be warmed. The spa can only be heated by the pool heater. If you purchase pool heat, the pool and the spa can only be heated to the same temperature, as the spa is not a hot tub.

#### ***Pool Heat and Extreme Low Outdoor Temperatures***

All pool heaters have electrical/mechanical components, which automatically shut off if the outside temperature drops below 50°F. This is a protective mechanism to prevent the pool pump from breaking by over exhausting to compensate for the cooler weather. In this case, the water temperature will indeed fall. Heat will automatically restart once the outside temperature reaches 50°F. Please note there are no refunds provided when this situation occurs.

#### **GENERAL INFORMATION AND GUEST EXPECTATIONS:**

Our goal is to provide you with a first-rate vacation rental. One way we are able to offer exceptional accommodations while keeping our rates modestly low is by our guests caring for our homes with great consideration. Below are key policies that we must enforce. Please adhere to these policies. **Additional fees will apply if these points below are not followed or accommodation is found to be in a condition, which renders it unable to be rented to the next arriving guest. Any such fees will be charged to the credit card on file and, when necessary, deductions from security deposits will be made.**

**No Smoking: Smoking is not allowed on the property.** A cleaning fee of USD 350.00 plus tax will be assessed to any guest violating the smoking policy to cover extra costs for sanitizing the home.

**No Pets: Pets are not allowed in the home.** If a pet is in the home, the guests will be asked to vacate the property without a refund. A cleaning fee of USD \$350.00 plus tax will be assessed to any guest violating the pet policy to cover extra costs for sanitizing the home.

See addendum to Pet policy below.

**Maximum Occupancy is strictly enforced based on Florida Statutes.** There shall be no more than the maximum number of guests allowed by law. The maximum number of guests varies by category and this information is noted on the website from which you made your reservation. If our team finds that you have more than the maximum occupancy at the home, we will require you to vacate the property without refund. This includes family and friends visiting. Also, the lead guest on the reservation must be staying in the home for the entire stay. If the lead guest is not staying in the home, this makes the reservation void and the group must leave the home without a refund for the rental.

**Underage Drinking is not allowed and will not be tolerated and is grounds for immediate eviction without refund.** If this occurs, we will notify the local authorities and guests will be subject to all local county and/or state laws pertaining to this violation.

**Noise Disturbance should be avoided and guests need to be respectful of their neighbors.** Do not disturb other guests while they are on vacation and please keep noise levels down, especially in the early mornings and late evenings.

Please follow the terms and conditions agreed to when placing your reservation and please be familiar with your responsibilities as our guest. Guests will be asked to leave the premises immediately and will not receive a refund for any unused portion of their stay if found violating any of the key policies noted above.

**RENTAL EQUIPMENT:**

Looking to rent a BBQ Grill during your stay? Need a crib, stroller, or an adult mobility scooter? Our partners at Derenter can deliver, set up and retrieve rental items directly to your vacation rental. Visit: <https://orgova.com> got to Full Service / Concierge and complete the form to send your request to our team.

**EVENT & ATTRACTION TICKETS:**

Fubble Attraction Tickets offers our guests discounted tickets to area attractions including Walt Disney World® Resort, Universal Studios, Island of Adventure, SeaWorld, Busch Gardens and LEGOLAND Florida, Kennedy Space Center as well as water parks, dinner shows, and more.

Visit <https://orgova.com> and select Attractions & Tickets

Thank you for adhering to the above policies. We look forward to having you stay with us as our valued guest. We always enjoy hearing about our guest's experience and appreciate receiving any feedback on your stay. Please visit our website upon your return home and share your story and review us on [facebook](#) and [google](#). We are also very grateful for referrals of your friends and family. Thank you again. Best wishes for a most memorable stay!

## Orgova Vacation Rental Lease Agreement

This rental agreement is entered into by and between the guest, Primos Edwards Crutcher 9115 NW 27th Pl Gainesville, FL 32606 Of "Orgova Vacation Homes guest"

hereinafter referred to as "**Guest(s)**" & **Orgova LLC** hereinafter referred to as "Orgova" Of: 3275 S John Young Pkwy STE 607 Kissimmee, FL 34746

This agreement constitutes a contract between the **Guest(s)** and **Orgova** (the Agent). Please read this Vacation Rental Lease Agreement thoroughly. Signature or any money received by Orgova for occupancy of vacation property indicates the acceptance of the terms and conditions of this Vacation Rental Lease Agreement. It is the responsibility of the **Guest(s)** to be familiar with all policies within

this agreement. This occupancy will be in the form of a Vacation Rental only and not constitute a permanent or primary residence or other tenancy.

Rental Property Windsor Villa

Address of property: 2003 Majorca Dr. Kissimmee, FL 34747

Entry and use of the property listed above in these arrival instructions, and below in this Vacation Rental Lease Agreement constitute acceptance of all terms and conditions set forth Below in the "Orgova Vacation Homes Rental Lease Agreement".

If you do not accept all terms and conditions set forth below, you are not authorized to use the included entry code, enter the Property listed below referenced in the "Orgova Vacation Homes Rental Lease Agreement".

### **Definitions**

All reference to "we", "our", "us", Orgova, Orgova LLC, Orgova Vacation Homes, Orgova Travel (DBA All Magical Travel, LLC & All Magical Travel), and Orgova Vacation Rentals hereby refer to the owner of the property, the property management team, company and any of its employees, consultants, third-party vendors, or affiliates that work with the property management company. The "Guest" will refer to the "Tenant" and person whose name is on the reservation and any persons (Guest(s)) that are allowed to enter the property with consent of the Guest.

### **Acceptance of Terms and Conditions**

Utilization of Orgova.com, Registering with Orgova, signature, and making any payments through Orgova.com or any affiliated channel partner including but not limited to Airbnb, HomeAway, VRBO, Flipkey, TripAdvisor etc. confirms acceptance of the terms and conditions described herein. The Orgova.com terms of use and the Orgova privacy policy and shall be binding on all persons occupying the premises whether or not such persons have signed this form.

[Orgova Privacy Policy](https://orgova.com/content/privacy-policy.aspx)

<https://orgova.com/content/privacy-policy.aspx>

[Orgova Terms of use](https://orgova.com/content/terms-of-use.aspx)

<https://orgova.com/content/terms-of-use.aspx>

If the above links are stripped out of this communication by a channel partner which many do, visit Orgova dot com and select the "Terms of Use" and "Privacy Policy" links at the bottom of the home page.

Further, Guests agree this lease and acceptance are a material part and acceptance of all rules under Florida Statutes Chapter 509 and are encouraged to review each section carefully.

Orgova Vacation Rental Lease Agreement

### **Term of Lease**

The lease begins at 4 p.m. EST on the 18<sup>th</sup> of June, 2020 "Check-in Date".

The lease ends at 10 a.m. EST on the 22<sup>nd</sup> of June, 2020 "Check-out Date".

Total guests in the renting party as indicated at booking, not to exceed 10.

## **Payment Terms**

A deposit of 20% is required to guarantee a reservation 45 or more days prior to the arrival date. If a reservation is made within 44 to 31 days of the arrival date, a deposit of 35% is required to guarantee the reservation. If a reservation is made within 30 days of arrival, payment is required in full at the time of reservation. All reservations require balance of the total for the reservation be received no later than 30 days prior to the arrival date or loss of the reservation and deposit will occur. If a reservation is cancelled greater than 30 days of arrival, deposit will be refunded less a \$100.00 administrative and payment processing fee. Payment of deposit shall be deemed as acceptance of this rental agreement.

## **Cancellation Policy**

All cancellations must be in writing by the person whose name appears on the reservation.

If the reservation is cancelled 31 or more days prior to the arrival date, the deposit will be fully refunded excluding an administration fee of \$100. If the reservation is cancelled less than 31 days prior to the reservation arrival date, then the amount paid towards that reservation will be forfeited. If the balance due remains unpaid 30 days prior to the arrival date, then Orgova reserve the right to cancel the reservation and any amount paid towards the reservation will be forfeited.

Orgova does not issue refunds for unused dates during the reservation. Orgova reserve the right to amend, curtail or terminate any contract without compensation. Orgova specials and promotions are non-refundable and may be moved to another property of the same room type. In the unlikely event that circumstances necessitate Orgova to change the vacation home confirmed on your reservation, Orgova will seek to relocate your reservation to a home of a similar or superior standard within our available inventory. However, if Orgova are unable to find a suitable relocation, Orgova will refund any monies paid (without interest, compensation or consequential loss of any kind) toward the difference of accommodation.

Orgova accepts no responsibility or liability for any loss or damage or alterations to the terms of this reservation caused by events beyond their control including, but not restricted to, hurricanes, war, civil commotion, flight delays or cancellations, technical difficulties with transportation, alteration or cancellation of schedules by carriers, adverse weather conditions, fire, flood, industrial dispute or any other event beyond their control.

*Orgova encourage all guests to ensure they have appropriate holiday, medical, injury and cancellation insurance coverage prior to travel. Several companies offer travel protection programs suitable to cover many events or issues which may occur with travel. If you require advice on Travel Insurance, please contact us through [Orgova.com](http://Orgova.com) or contact your Orgova representative.*

## **Minimum Age Requirement**

Orgova, and Guest agree as follows: Above Guest is at least twenty-five (21) years of age (an "adult") and will be an occupant of the unit during the entire reserved dates. In addition to Guest, other authorized occupants may be family members or friends of Guest. Use of the premises will be denied to persons not falling within the foregoing categories. Should any unauthorized persons occupy or use the Premises, Guest shall vacate the premises immediately without any refund. No key will be issued to anyone who is not an adult.

## **Occupancy**

By Florida state law, occupancy may not exceed what is posted for each home. Maximum occupancy includes infants and children.

### **Smoking**

For the comfort of Orgova's guests and by Florida Law, all units are NON-SMOKING. Smoking is only allowed in designated areas and on balconies where allowed with doors and windows closed. There will be a \$350 smoking fee plus applicable fees and/or taxes that will occur immediately if evidence is found of smoke or smoking inside the unit.

### **Pet Policies**

Unless you have reserved an Orgova pet-friendly property, pets are NOT allowed inside the property or on the balcony/patio. For Orgova pet-friendly properties, there is an additional charge of \$100 per pet (max. 2 pets per unit) plus applicable fees, processing, and/or taxes. No pet weighing over 35 pounds in a condo and 50 pounds in a townhouse may occupy any one unit. If the pet's behavior results in complaints by other guests, the owner may be asked to board the pet off property with a veterinarian/shelter/kennel without compensation. Pets are not allowed in the pools, putting green, or clubhouse areas. If evidence of a pet(s) is found in any unit or on the premises of any unit not designated an Orgova pet-friendly property, or not previously included with your pet-friendly vacation rental reservation, you will be required to vacate, forfeit the remainder of your rental including all fees and taxes, and be immediately charged an additional \$350 carpet cleaning and deodorizing fee plus applicable fees and/or taxes. Guests are required to clean up after their pet inside and outside the property.

Addendum: Shontrail has agreed to pay \$75 Pet cleaning fee since pet is a miniature. As such, for purpose of this reservation the Pet policy is overridden by this statement with assurance the pet will not climb furniture, will be caged when the family is out and expectation no damages or accidents will occur by the pet being in the home.

### **Items Left Behind**

If any personal items have been left behind by the guest, it is the responsibility of the guest to pay a \$25 service fee and all costs for packaging and shipping of those items should the guest request the items be returned to them. Orgova do not accept responsibility for any loss or damage to items that may occur during the transportation or shipping process. If an item is of value, please ask Orgova to include appropriate shipping insurance at your cost with the return of the item. Shipping insurance, will be through the carrier utilized to return item(s) and Orgova hold no responsibility to cover or make claim for shipping damage.

### **Cleaning**

A cleaning fee is applied to each reservation. Towels, sheets and all linens are inventoried before and after each guest's stay. Guest will be charged for any damaged or missing items or for stains on carpet, furniture or walls. Please notify Orgova prior to or at checkout of any damaged, missing items, stains on carpet, furniture or walls. Home damage, damaged or missing items discovered post guest checkout will be charged to guest credit card on file at the repair or replacement cost in addition to a \$100 service fee. If the property is left in a condition that would require excessive cleaning, such as (but not limited to) empty boxes, un-bagged trash, leftover food on top of

counters, extra cleaning fees will be charged to guest credit card on file based on the level of additional cleaning required along with a \$100 service fee. It is expected guests will remove all personal possessions and rubbish upon checkout and vacating the property.

Please treat your vacation rental with respect, keeping in mind this home is individually owned and is not a hotel room. Despite cleaning fees being charged, it is expected you leave the vacation rental in a clean, neat and orderly condition with all utensils, dinnerware, cookware & glasses cleaned.

### **Pest Control**

All Orgova properties are regularly treated for pest prevention. However, given the sub-tropical climate of Florida care must be taken with food that is left uncovered. Uncovered food can attract insects very quickly. Any added costs for pest control services incurred for lack of care may be passed to you.

### **Maintenance**

Despite Orgova best efforts to assure everything with your vacation rental runs smoothly, there may be unlikely events where a maintenance issue or problem arise during your stay in an Orgova vacation home. In the unlikely event a problem does arise, you should contact Orgova immediately and Orgova will seek to resolve the matter within a reasonable period of time. If the issue or problem has not been reported to Orgova within 24 hours of the problem arising, Orgova cannot accept responsibility but will continue to make every effort to remedy on a best effort basis.

### **Hazardous Practices**

No barbeque grills of any kind are permitted on balconies or in the unit. No open flames (i.e. Candle burning) is permitted on balconies or in the unit. Do not dismantle smoke detectors as they are there for your protection. Use the overhead stove fan when cooking to avoid accidental, activation of smoke detector alarm.

### **House Rules**

Your vacation rental property may have specific rules regarding large groups, parties, pets, smoking, etc. These rules are detailed in the property description section of the vacation rental listing, and/or exhibit A attached hereto, and are incorporated into this rental policy. Please review these terms carefully, as violation may result in additional fees or eviction without refund. Orgova will not make exceptions to the house rules.

- Guest agrees to leave the premises and its contents in the same condition, neat and tidy, as Guest found the premises to be upon move-in, normal wear and tear expected.
- All dishes are to be washed and all garbage removed from the premises and placed in outside receptacles. Please place trash bins in front of house for pickup. There will be an additional cleaning fee for trash left in the unit.
- Close all blinds in all rooms.
- Lock all doors and windows when leaving and/or moving out of the vacation rental unit.
- By Florida state law, the maximum number of occupants shall not exceed Maximum Occupancy as specified in the vacation rental listing, not including a child in a crib.
- Furnishings are not to be removed from the premises for use outside or in other properties.
- "Pet Policies" must be observed. Pets are not allowed on premises unless specific vacation rental unit allows pets and pets were agreed/paid for at time of reservation.



- Smoking is not allowed in the unit.
- Reservations are not made by or for a minor, defined as any person under the age of twenty-five (21).

### **Family Rental Only**

Reservations made for teenagers or young single groups will not be honored without any accompanying adult staying in the unit at ALL times. We require all members of the party to be 21 (twenty-five) years of age unless they are a child of a registered Guest! Any violators will be evicted according to Florida Statute 509.141 with forfeiture of all monies.

### **Falsified Reservation**

Any reservation obtained under false pretense will be subject to forfeiture of reservation deposit, damage deposit, and/or balance of rental payment. We reserve the right to make random inspections of the Rental Unit. If the responsible Adult (Over Age 21) is not present and cannot be produced within 1 Hour of said random inspection, all occupants will be asked to vacate immediately with no refund of rent or damage deposit. Orgova do not make Random Inspections a practice, and said inspections typically are a result of other complaint or complaints.

### **Utilities**

No compensation will be given for temporary outage of electricity, gas, water, cable, or telephone service. Outages should be reported immediately and all efforts will be made to have them restored as soon as possible. Please note that you may want to bring a calling card for placing long distance phone calls, as these are restricted.

### **Liability**

All Orgova properties are privately owned and neither the owners nor Orgova LLC, the management company, accept any responsibility or liability whatsoever for but not limited to: personal injury, accidents, loss or damage to personal effects or vehicles during the stay or after departure, or alterations to the terms of this reservation caused by events beyond our control; this includes but is not limited to: war, civil commotion, flight delays or cancellations, adverse weather conditions, fire or flood.

Guest assumes all risk, including but not limited to risk of injury resulting from possible malfunction of equipment used in the home, resort or pools and any injuries resulting from tripping or falling over obstacles both in the home, community and pool areas of both the home and resort.

By renting this home or any other home offered through Orgova LLC, guest waives any and all claims against Orgova LLC, their directors, officers, employees, agents, representatives and the homeowner. Orgova reserve the right to enter the premises at any time for whatever reason with reasonable notification except in the event of an emergency. This includes authorized workers such as maintenance crew, gardeners, pest control contractors, etc. Orgova accept no liability for any loss or damages that may result from the legal and reasonable exercising of such rights.

Swim at your own risk.

### **Quiet Enjoyment**

Guests shall behave in a civilized manner and shall be good neighbors respecting the rights of the surrounding property owners & guests. Guests shall not create noise or disturbances likely to disturb

surrounding property owners & guests. Creating a disturbance of the above nature shall be grounds for immediate termination of this agreement and guests shall then immediately vacate the premises.

### **Illegal Use**

Guest shall use the property for legal purposes only. Other use, such as but not limited to, illegal drug use, abuse of any person, harboring fugitives, etc. shall cause termination of this agreement with no refund of rents, deposits or other fees.

### **Orgova Vacation Rental Lease Agreement Sections**

The sections contained in these Terms and Conditions are inserted as a matter of convenience and in no way define, limit, or extend the scope or intent of any of the provisions of these Terms and Conditions. Orgova failure to enforce any provision(s) of these Terms and Conditions shall not in any way be construed as a waiver of any such provision(s) as to future violations thereof, nor prevent Orgova from enforcing each and every other provision(s). The waiver by a party of any single remedy shall not constitute a waiver of such party's right to assert all other legal remedies available to him/her/it under the circumstances. If it is found that the guest(s) breach any of the policies contained herein or is/are involved in any illegal activity according to the laws and regulations of either Florida State and/or the United States government, Orgova reserve the right to bar access to the property by the guest(s) without any compensation or refund of unused nights and may be barred from staying with any Orgova property in the future. These Terms and Conditions are governed by and shall be interpreted in accordance with Florida State Law and the parties hereto shall both submit to the jurisdiction of the Florida courts. With respect to its subject matter, these Terms and Conditions constitute the entire understanding of the parties superseding all prior agreements, understandings, negotiations and discussions between them whether written or oral and there are no other understandings, representations, warranties or commitments with respect thereto.

### **Indemnification**

You agree to defend, indemnify, hold harmless and release Orgova and its affiliates, and any of their officers, directors, employees, agents, or rental owners, from and against all claims, causes of action, liabilities, demands, damages, or other costs or expenses of any kind, specifically including without limitation reasonable legal and accounting fees, brought by third parties as a result of or in any way connected with but not limited to (1) your violation of these Terms, (2) your violation of the law or any rights of third parties, or (3) your access to or use of the Site (4) your access to or use of the vacation property.

### **Attorney's Fees & Costs**

If Orgova or its affiliated partners employs the services of an attorney or attorneys to enforce any conditions of this Rental Policy, you shall be liable to Orgova or its affiliated partner for reasonable attorney's fees and costs incurred by Orgova or its affiliated partner.

### **Orgova Contact**

Orgova Property Managers Telephone: 407-552-4087 x804 (Four Zero Seven Five Five Two Four Zero Eight Seven x Eight Zero Four)

Orgova Property Managers E-Mail: [service@orgova.com](mailto:service@orgova.com) (service at Orgova . com)

## Governing Law

This agreement is governed under the laws of Florida and in part by the State Statutes known as Chapter 721 Real and Personal Property Vacation and Timeshare Plans.

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Orgova and Guests agree to the above terms and conditions by payment of rental and entry to the designated property. If the above terms and conditions set forth are not accepted, Guest is not authorized to enter the property.

Best Regards,

*Gregg A. Karas*

Vice President Operations

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**OFFICE:** +1(407)552-4087 x809  
**EMAIL:** [gregg@orgova.com](mailto:gregg@orgova.com)  
**WEB:** orgova.com  
**ADDRESS:** 3275 S John Young Pkwy  
Kissimmee, FL 34746



*get a second change at a first impression"*

**CONFIDENTIALITY NOTICE:**

The contents of this email message and any attachments are intended solely for the addressee(s) and may contain confidential and/or privileged information and may be legally protected from disclosure. If you are not the intended recipient of this message or their agent, or if this message has been addressed to you in error, please immediately alert the sender by reply email and then delete this message and any attachments. If you are not the intended recipient, you are hereby notified that any use, dissemination, copying, or storage of this message or its attachments is strictly prohibited.