

Austria Fowler

From: Austria Fowler
Sent: Wednesday, July 29, 2020 8:55 AM
To: 'BARDAINTL .COM'
Cc: 'Jennifer Martin'
Subject: ACTION REQUIRED: 2 Day 16 Hour Certification Course

Importance: High

Follow Up Flag: Follow up
Flag Status: Flagged

Good Morning Ernisa,

Time Frame for Course:

As provided within the subject line of the email, I had 2 Days and 16 Hours to complete the 16 Hour Certificate Course. The course was provided to me Saturday morning 7/25/20 at 10:53 a.m. which would have caused the end date to be roughly: 7/28/20 2:53 a.m. Tuesday morning.

Course and Material:

An email was provided to me with the course information conveying that there were 3 Sections but based on the screen shot there were only 2. In addition, I needed to complete answers to the questions in the attached modules back but there were no sections indicating the questions that would have needed to be answered so, I took the initiative to answering a few questions I felt were needed (please see screen shot below). Also, I sent you an email since I only saw 2 modules and you sent me the module in a separate email but I didn't know if I just had to read that section since, there was no further information provided. There was a section that was somewhat bolded/highlighted but those were the objectives for the course, and typically objectives are behaviors, skills or action a student can demonstrate if he/she achieved mastery of the course, so I figured that portion of the section couldn't have been the questions needing to be answered.

This is concerning me since, I sent \$500.00 via Cash App with the intentions on finishing the course. Since, today is Wednesday it's well past the deadline and I have not been fortunate to get in contact with you regarding this matter to correct the issue.

Please advise.

Good morning Austria,

This is sections, 1, 2 &3.

For section 1& 2 send a copy of your Certificate of Completion.

Please email answers to the questions in the attached modules back.

Section 1

<https://www.easy-lms.com/barbicide-r-certification-course/course-42346>

Section 2

<https://www.easy-lms.com/barbicide-r-covid-19-certification/course-48584>

Section 1 Questions

Discuss and List 4 Rules to follow with PPE:

- The Personal Protective equipment should be ready and easy accessible.
- Contaminated gloves, clothing, or other materials should be placed in proper labeled bags or containers.
- Gloves should be made of Latex and if they are flimsy an associate should put on two pair.
- Do not touch the outside of the glove with bare skin and place in proper container when done using.

Kindest Regards,

Austria Fowler

Ops Mgmt Specialist – RJB

Raymond James Bank

T 727.567.7132//F 727.567.8618

710 Carillon Parkway, St. Petersburg, FL 33716

RaymondJamesBank.com

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