

Reviews from the web

1.7/5 [Clearsurance](#) · 13 reviews

Google review summary ?



Rate and review

Share your experience to help others



Google reviews

Sort

All

adjuster 116

voicemail 85

attorney 62

report 43

+6



Lauren Underwood

3 reviews



★☆☆☆☆ 3 weeks ago

Critical: Professionalism, Quality, Responsiveness, Value

***NEGATIVE 5 STARS *** I moved to another state and informed them that I did. The agent told me my insurance would be canceled on a certain date and I needed to give them a signed letter stating I was cancelling my insurance with an ... [More](#)



Response from the owner

2 weeks ago

We apologize for any issues you may have had with the company. We always strive to bring you the best service possible. If you have any questions regarding our decisions, please send them to marketing@uniqueinsuranceco.com.



Brandi G

3 reviews · 8 photos



★★★★★ 5 months ago

Positive: Professionalism, Responsiveness

I was in a pretty bad rear-ended car accident. My case worker at Unique Insurance stayed in constant communication with me via email when I had any questions about my claim, she responded instantly. They towed my car away within a week and ... [More](#)





👍 3 🔗

Response from the owner

5 months ago

Thank you so much for the strong review!

M **Marques Dotts**
1 review



★★★★★ a week ago

Critical: Professionalism, Quality, Responsiveness, Value

Negative stars if possible Unique insurance is the reason why insurance companies have a bad reputation. One of their policy holders hit me, lied about it, and they said we'll believe whatever the guys says. After not answering my ... [More](#)

👍 1 🔗

Response from the owner

6 days ago

We apologize for any issues you may have had with the company. We always strive to bring you the best service possible. If you have any questions regarding our decisions, please send them to marketing@uniqueinsuranceco.com.

Q **Quiana Gray**
Local Guide · 42 reviews



★★★★★ 4 weeks ago

If I could give them a negative 5 stars I would. Had full coverage through them, I was hit in June by a vehicle that kept going. First I have never and I mean never spoken with my claim adjuster. I was fortunate enough to get through to a ... [More](#)

👍 5 🔗

Response from the owner

3 weeks ago

We apologize for any issues you may have had with the company. We always strive to bring you the best service possible. If you have any questions regarding our decisions, please send them to marketing@uniqueinsuranceco.com.



Kimberly Felker

4 reviews · 2 photos



★★★★★ a year ago

My husbands car was hit in front of my home in the middle of the night on 6/23/19. It was towed to insurance adjusters on that same day, it was a weekend so we called and filed a claim when they opened on Monday 6/24/19. We heard nothing ... [More](#)



👍 14



A Clark

1 review



★★★★★ a month ago

Critical: Professionalism, Quality, Responsiveness

I am 8 months pregnant and was hit by a driver insured by this insurance company on November 9th, 2020. I filed a claim with them; however, NO ONE has responded to the Tow Company that has my vehicle, me, or my insurance company. So I am ... [More](#)

👍 5



Response from the owner

a month ago

We apologize for the difficulty you've had with contacting our office. Please feel free to reach out at marketing@uniqueinsuranceco.com. We'll do what we can to assist you.



R. Sienna

2 reviews



★★★★★ 3 months ago

Critical: Professionalism, Quality, Responsiveness

The police notified me that my parked car was hit by a drunk driver they had arrested in the early morning. I called his insurance company, Unique Insurance, then filled out the claim on line. 2 weeks later I received a letter to fill out ... [More](#)



Response from the owner

3 months ago

We apologize for the difficulty you've had with contacting our office. If you have any questions regarding our service, please send an email to marketing@uniqueinsuranceco.com.



Carlos Cruz

3 reviews



★★★★★ 2 months ago

Critical: Professionalism, Responsiveness

Someone hit me from behind on 9-18 and my car still is not fixed. The body shop is upset cause they have been calling Maxine as well. They even emailed the company as well. I just want my car fixed. its almost been 3 months. My lawyer keeps reaching out. Do not do business with this company. There is no excuse for this.



Response from the owner

2 months ago

We apologize for the difficulty you've had with contacting our office. Please feel free to reach out at marketing@uniqueinsuranceco.com. We'll do what we can to assist you.



ROB JOHNSON

1 review



★★★★★ a month ago

Critical: Responsiveness

Thankfully I am insured by State Farm insurance, but I was hit by someone with this insurance and it was a simple accident it was ruled their fault by the police and the other party was ticketed. The accident was in June, it ended up being ... [More](#)



2



Response from the owner

a month ago

We apologize for any issues you may have had with the company. We always strive to bring you the best service possible. If you have any questions regarding our decisions, please send them to marketing@uniqueinsuranceco.com.



Matthew Templeton

1 review



★★★★★ a month ago

Critical: Professionalism, Quality, Responsiveness, Value

I got into a wreck with one of unique insurance's clients on Wednesday 11/4/2020. Their client was found at fault. It's now been 8 days and I'm still waiting on unique to tow my vehicle to a collision center to tell me if it's totaled. Even ... [More](#)



2



Response from the owner

a month ago

We apologize for the difficulty you've had with contacting our office. Please feel free to reach out at marketing@uniqueinsuranceco.com. We'll do what we can to assist you.

