← Conversation

its very concerning, besides getting immensely overcharged, is not have customer support able to ID a very obvious and clear issue. its the trip from my residence to LAX that took approximately 40 minutes.

23 hours ago

I've already done this several times and submitted it through the app under issue titled "... charged a different amount

23 hours ago

o Reply



23 hours ago

I'm requesting a full refund at this point.



23 hours ago

whats the status?



22 hours ago

Y Hi Victor,

Thanks for reaching out, happy to help with this issue.

To better assist you, can you please provide some additional information

o Reply

We look forward to hearing from you.

yuvraj s. · 19 hours ago

I'd like to request the refund returned from where it was taken, the credit card that was charged initially.



8 hours ago

it appears there's a credit on the app which is not what is called for. the credit needs to be put back on the CC VISA 6327.



a barrea ana

Reply

thats what was meant by a refund and not a credit.



8 hours ago

I'm still being asked the same question by Uber when I've been very clear.



8 hours ago

R Hi Victor

I know it can be confusing to see a charge you don't recognize.

Our team can help out with



Our team can help out with this. In order for us to locate these charges, please provide the following details for each charge:

- Date of charge
- -- Exact amount
- Type off card
- First 6 and last 4 digits of card
- Expiration date

In many cases, this issue is caused by a family member or friend who has used a credit card on their own

o Reply

orcare our a orr error over

Uber account. You may want to check to make sure the charges aren't from them.

Once you've shared the details listed above, we'll be happy to take another look.

Reetika N. · 8 hours ago

I'd also like to know how this happened. v/r, Vv

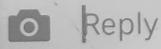


8 hours ago

4400 66... 6327 VISA



8 hours ago







you're asking a question that I answered already.

SCROLL UP PLS!



8 hours ago

the exact original charged amount from Monday is unavailable to me right now. Customer service should see this too, approximately \$169 with change.



8 hours ago

I took the economy Uber for \$46. no other person booked a car for themselves



Reply



