

Window World of Huntsville 1804 Sportsman Lane • Huntsville, AL 35816 (256) 895-3285 • Fax: (256) 895-7354

Toll Free: (877) 996-7531 • www.windowworldhuntsville.com

To Who It May Concern,

When looking over the window sales contract from Champion for Jessica Deluca's windows, the contract shows a custom grid pattern for the top window sash, which outlines a single horizontal grid design. When I visited with Mrs. Deluca, she showed me the installed windows. It has one vertical and one horizontal grid in the top sash. The installed window also has a cracked windowpane and what would be a sharp, jagged edge lifting rail that looks like it had been busted at some point prior to installation.

Best Regards,

lan Perrett Sales Representative Window World Atlanta