

12/12/2020

Oscar Cervantes
Dba Cervantes Remodeling LLC
202 Dante Ave.
Glenwood, IL 60425

Dear Oscar,

I am writing to you with great concern regarding our remodeling project which officially started on 9/1/2020 and instantaneously left uncompleted. My husband, Walter Johnson communicated with you on Tuesday, 12/1/2020 via text and responded by saying you that you were coming to continue working on our home the next day, Wednesday, 12/2/2020. Once Wednesday came, we were no longer able to contact to you. We have tried to locate you in many ways as follows:

1. Contacted you via phone calls (your voicemail is full), text messages, going to your house, and your social media
2. We reached out to the Sauk Village Police Department and asked them to reach to Glenwood PD to do a "well-being check" to your address on 12/8/20 but no results (they just said "there was no answer when they knocked")
3. We contacted the property management company on 12/9/20 (spoke with William Erfurt), that owners the house that you rent to ask them also to do a well being check but no response.

Although you did not finish the job, we pray that you contact us to let us know that you are ok especially since you left some of your tools at our home abruptly. When you receive this letter, we pray that you do the right thing morally and contact us to compensate us for the unfinished work as listed that we had to pay another contractor to complete;

1. Unfinished kitchen remodel (cabinets and walls torn out)
2. Painting to be completed in home office, kitchen, family room, dining room, living room
3. Install of new thermostat and two hallway lights
4. Install of motion lights on garage
5. Basement bathroom touch ups
6. Install of (new wood shaker white cabinets, granite counter tops, new sink, which you were supposed to purchase with down payment), and install new appliances (refrigerator, stove, microwave, and dishwasher, which we purchased)

The contract for the total project was \$24,600 and we graciously paid you \$14,600 down then another \$5000 and we do not feel that you have completed \$19,600 worth of work. We know that you do a lot of work in Sauk Village, IL and neighboring communities so this is even more of a shock to us. We trusted you and feel very betrayed!

Please contact us asap so that we can resolve this matter.

Respectfully,

TyAnna and Walter Johnson Jr
708-415-3703 or 773-550-9004

Cc: WJ Rental LLC
Illinois Attorney General
FTC