


From: Amy Diener info@amydiener.com 
Subject: Re: Form Submission: Contact
Date: November 27, 2020 at 4:07 AM
To: eharris570@hotmail.com



Dear Eugene,

According to our shipping and return page, you must submit a claim to check on the status of your order. However, out of courtesy we did check on the status of your order, and unfortunately Post does not keep records of tracking beyond 6 months time.

Address that was placed as the shipping address under Paypal was used accordingly. We don't use address in the notes section of Paypal. As for incorrect shipping address - please see point also copied and pasted below for your easy reference.

"If you accidentally wrote an incorrect shipping address, please send an email to info@amydiener.com ASAP. We are happy to change to your correct address IF the mistake was caught before. However, if the item has already been shipped, you will be responsible for forwarding your paintings to your correct address."

<https://www.amydiener.com/shipping-and-returns>

Take care.

Sincerely,
Amy Diener Team



1.914.574.2434

<https://amydiener.com/>

IG: [amydienerpaintings](#)

FB: [amydienerpaintings](#)

From: support@artstorefronts.com <support@artstorefronts.com>
Sent: Thursday, November 26, 2020 2:44 PM
To: Amy Diener <info@amydiener.com>
Subject: Form Submission: Contact

Amy Diener

CAPTIVA

FORM SUBMISSION RECEIVED

It came from your Form named "Contact".

SUBMISSION DETAILS

Name:

Eugene Harris

Email:

eharris570@hotmail.com

Message:

Ordered directly through Amy Diener. Art was sent to the wrong address. Followed up through the US Postal system. Still have not received art. Paid total

[Login to Manage this Contact](#)

CONTACT INFO:

Amy Diener
Sukhumvit 30/1
Khlong Toei, Krung Thep Maha Nakhon Bangkok 10110
Thailand
(914) 574-2434
<https://www.amydiener.com>
Email: info@amydiener.com

this email was sent with care via:

[Asf logo a3agz1](#)