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Hi, I've ordered a magnetic wrist band order no ORDER #1119 on the 30th January 2020, the confirmation email states 2 - 3 working days, it's 4 days and I have not received the item as yet? Any reason for this delay? Thanks. Ashley

5:14 PM ✓

Hi Ashley, yes we processed your order tracking number to follow tomorrow. we just had a backlog.

6:29 PM

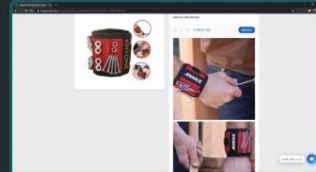
Oh ok, thanks for letting me know. 😊

6:30 PM ✓

Pleasure

6:30 PM

YESTERDAY



Good Morning. I am very disappointed and not happy with the product I received. I ordered the following from your Website... You will note two things here, the price and the branding of the item. The one I received is not the one listed here and is the cheaper R98 one.

4:37 AM ✓





Buy Express

last seen today at 8:47 AM



4:38 AM ✓



4:39 AM ✓



Please advise on how I go about returning this item and will you be sending the correct one? If not please proceed with a full refund and I will return the item. Thank You

4:40 AM ✓




YESTERDAY

FYI this is the other one in question 4:41 AM ✓

HELLO? are you going to respond, address or deal with this? 9:53 AM ✓

TODAY



8:16 AM ✓

You slammed the phone down on me yesterday and still no response from you yet. I will continue to list you on every website out there about your poor incompetent service. 8:17 AM ✓

You also said that you will collect the item with the refund? when is this going to happen? 8:18 AM ✓

You know what since you want to be difficult in resolving this matter, feel free to do what you want to do. I can see you don't want to resolve this matter in a polite manner. We don't have a problem with refunding your R295 which is petty cash to us but seeing you want to use bullying techniques and threats so be it. 8:29 AM

Remember this will be published online for the world to see how you deal with customers I hope that sits well with IMPRESSIVE BIG SHOT this is petty cash attitude, you feel free to do what's right in the end and let that be a reminder when you encounter the same, a practice, something the like of you and your company will always fail to understand 8:37 AM ✓

Go ahead, fed up of your rubbish and nonsense. it's obviously you have bipolar issues 8:39 AM ✓

You must remember we also have your details and we also have access to social media 8:39 AM ✓

And can as well do the same to you 8:40 AM ✓

Is that a threat? 8:40 AM ✓

Please go ahead... 8:40 AM ✓

What makes you think you are the only one who has something to say about this matter? 8:40 AM

You want to be foolish then you will be treated like a fool! 8:41 AM

6 selected

☆ 🗑️ →

