



johnny taylor <midcityrepaircs@gmail.com>

intent to discontinue ttn service

1 message

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Thu, Apr 22, 2021 at 12:35 PM

To: Ethan Cain <Ecain@ttnfs.com>

Ethan , i cannot continue to provide svc to ttn if we continue to have issues with payments. Wo6604495 was accepted by midcity on 4/20 as call and advise we went to trk stop and inspected great dane tlr belonging to rent Ruan and advised them that because it was a great dane' parts were only available in we will wait for rep Denver and that we would have to charge drive time to get them we were told to wait for carrier approval on 4//21 at approx. 10 am we were told to go back and repair best way we could and if possible to bypass ride height dump valve (In monument co 30 mi no of our location) we proceeded to job but had to get parts which was called in because of great Danes proprietary parts we had to go to 2 places to match what they were using as close as possible. we then went back to monument and were able to bypass auto dump and get ride height repaired spoke to driver supervisor at safelight glass and explained what was done and let truck go. we have now spent several hours last evening and today trying to collect on invoice 4883 in amount of 901.40 only to be told finally that carrier disputes this amount and that if we will accept 4 hour pay plus call out and parts we might! be able to get our invoice paid we find this a totally disingenuous way to do business and even though we agreed to do this today, will not be able to continue our relationship with ttn if this type of activity happens again in the future we will wait for response and pymt regards J taylor