



Todd Doyle &lt;tdoyle10@gmail.com&gt;

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**RE: Why don't you fulfill your orders? (OP:14738670)**

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**TRYBE Defense** <sales@trybedefense.com>  
To: Todd Doyle <tdoyle10@gmail.com>

Thu, Jun 3, 2021 at 11:50 AM

Hello,

Thank you for reaching out. My sincere apologies for the delays and inconvenience, but we have not been able to source material and parts to finalize 6.5 Grendel bolt carrier groups. We keep our products at low price points, but this affects sourcing materials like quality steel because we have to be mindful of the price of the material and how it'll affect the price for the consumer. This means that we unfortunately do not have a solid estimate as to when those bolt carrier groups will be available again so that we can send them to Optics Planet. Again, I understand your frustration and I am sorry for any inconvenience this has caused as I understand that no one likes waiting for a product, but the past 16 months has taken a significant toll on availability for firearms parts and products as well as many other industries.

I would recommend that if you need the bolt carrier group soon, you should attempt to source one from a different vendor or manufacturer and we would of course completely understand if you had to cancel your order with Optics Planet because of the delays. If you choose to continue to wait, I can have a discount added to your order for the bolt carrier group, but of course that is up to you and how you would like to proceed. You can always source a bolt carrier group from a different vendor and continue to wait with Optics Planet for the Trybe, as at this point your order with Optics Planet is just sitting and pending and should not have been charged to you.

Please let me know what you think and what other question you may have.

Armando R.

TRYBE Defense

Sales@TRYBEDefense.com | 1 .800.511.4801



**From:** Todd Doyle <tdoyle10@gmail.com>  
**Sent:** Thursday, June 3, 2021 9:49 AM  
**To:** sales@trybedefense.com  
**Subject:** Why don't you fulfill your orders? (OP:14738670)

I have had a 6.5 Grendel BCG on order now since March Order: 18771668. What seems to be the problem? Or is this the kind of service I should expect from this company?

Todd Doyle