



GENERAL POLICIES AND CONDITIONS FOR MONUMENTS

Rev. 1.6

Thank you for choosing All American Monuments for your monument needs! The following is a list of general policies and conditions, please read carefully in order to avoid any misunderstanding during our process:

1. **TERMS:** Please note that creating your monument is an elaborate lengthy process and involves multiple parties. Even though most monuments take 6-8 months to complete, we cannot guarantee any exact dates or deadlines. Delays may occur during every aspect of permitting, production, transportation and installation. All orders are contingent upon and subject to strikes, delays, accidents, weather conditions and other causes beyond our control. Our promise to you is that we will do our best to complete your monument in a timely fashion. **Please do not schedule any unveilings until the monument is installed and inspected by you (Fu)**
2. **PAYMENT TERMS:** A 33% deposit is required at the time of your order; a second 33% deposit at receipt of drawing. Payment of remaining balance is required as soon as your monument is completed and proof is provided to you. Installation of your monument will occur only after your balance is paid in full. In case your monument is completed prior to full payment, All American Monuments retains full title of said work and materials until balance is paid in full. In the event of non-payment, buyer hereby authorizes cemetery and other regulatory authorities to permit removal of work without process of law. Buyer will be liable for all fees related to collections of unpaid balances, as well as re-installation of monument.
3. **COLOR:** Please note that granite is a product of nature and as such, shades and textures may vary slightly. Unfortunately we cannot guarantee exact color matching.
4. **DIMENSIONS:** Please allow for industry standard tolerances of plus or minus one (1) inch.
5. **LETTERING:** No more than 100 standard letters are included in your price, subject to availability of different alphabet sets. Additional letters will be charged at \$4.00 each. NJ
6. **DESIGN:** Our staff will provide you with an initial computer sketch of your monument. During the process you will be presented a professional computer design for approval prior to completion. A maximum of 3 design revisions are included in your price. Additional revisions will cost \$25.00 each.
7. **REFUNDS:** All sales are final and not subject to any refunds.
8. **CEMETERY REGULATIONS:** Please note that we comply with all cemetery rules and regulations. We assist our customers with permit application, however we cannot influence any permits, fees or policies imposed by cemeteries.
9. **ADDITIONAL WORK:** Your project will include only items listed on your order form. Any additional items, including but not limited to accessories, symbols, letters, etchings, inscriptions, name on back of stone, etc., would be considered additional work and will cost extra.

All American Monument reserves the right to use a photo of your monument for advertising purposes