

Wendy Hopkins

From: Josh Napier <jnapier@bbilogistics.com>
Sent: Tuesday, September 21, 2021 11:49 AM
To: Wendy Hopkins
Subject: RE: We use Carrier 411

They have 3; 8/6/21,6/1/21 & 5/17/21

FREIGHTGUARD REPORT

REPORT FG61562 SUBMITTED AUGUST 6, 2021 2:25 PM EST

THE FOLLOWING REPORT DOES NOT NECESSARILY REFLECT THE OPINIONS OF CARRIER411. WE DO NOT ENCOURAGE OR DISCOURAGE YOU FROM SELECTING OR CONDUCTING BUSINESS WITH THIS OR ANY OTHER COMPANY. USE YOUR OWN INDEPENDENT JUDGMENT WHEN QUALIFYING COMPANIES AND MAKING HIRING DECISIONS.

REPORTED COMPANY

9428-7224 QUEBEC INC
DBA NORTHERN GATEWAY TRANSPORTATION
195-1536 BOUL CURE-LABELLE
LAVAL, QC H7V 2W2
DOCKET: MC1175096
PHONE: (438) 506-3330
FAX: (438) 800-7038
EMAIL: NORTHERNGATEWAYTRANS@GMAIL.COM

REPORT SUBMITTED BY

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MEMBER SINCE 2006

REPORTED ITEMS

IN-TRANSIT AGREEMENT MODIFICATION
REPEATED PICKUP OR DELIVERY SERVICE FAILURES
FRAUDULENT ACTIVITY
UNETHICAL OR DECEPTIVE BUSINESS PRACTICES

REPORTED COMMENTS

CARRIER MISSED DELIVERY. WE FOUND OUT THAT ANOTHER CARRIER CLEARED THE SHIPMENT AT THE BORDER IN BUFFALO, NY. WE CONTACTED THAT CARRIER AND WERE TOLD HE DROPPED THE LOAD IN MISSISSAUGA AT A SWITCH LOAD FACILITY. WE SPOKE WITH FACILITY, AND WAS TOLD ANOTHER CARRIER PICKED IT UP 2 DAYS PRIOR TO HEAD TO AB. BOTH ACTUAL CARRIERS USED WERE FORMER CARRIERS FOR LDI. FRANK MISREPRESENTED HIMSELF AS A CARRIER, RE-BROKERED OUR LOAD, AND DEMANDED PAYMENT BEFORE DELIVERY. ON DNU. CARRIER RESPONSE IS FALSE.

RESPONSE FROM REPORTED COMPANY

AUGUST 9, 2021 12:48 PM EST
THIS BROKER MIKE LIED TO HIS CLIENTS AND CHARGED THEM A FULL LOAD RATE AND SOLD IT TO US AS LTL AND TRIED TO BLAME US BUT WE TALKED TO CLIENTS , THIS BROKER MIKE IS A MAJOR FRAUD AND LIED TO HIS CLIENTS AND PUT US ALL THROUGH THE HOOPS , INCLUDING THE POLICE WHO DISMISSED AS A COMPLE WASTE OF THEIR TIME AND OURS .
LDI SHOULD FIRE THIS LIAR!
FRANK CASTLEMAN

8/6:

FREIGHTGUARD REPORT

REPORT FG58943 SUBMITTED JUNE 1, 2021 2:49 PM EST

THE FOLLOWING REPORT DOES NOT NECESSARILY REFLECT THE OPINIONS OF CARRIER411. WE DO NOT ENCOURAGE OR DISCOURAGE YOU FROM SELECTING OR CONDUCTING BUSINESS WITH THIS OR ANY OTHER COMPANY. USE YOUR OWN INDEPENDENT JUDGMENT WHEN QUALIFYING COMPANIES AND MAKING HIRING DECISIONS.

REPORTED COMPANY

9428-7224 QUEBEC INC
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REPORTED ITEMS

UNAUTHORIZED RE-BROKERING OF SHIPMENT
REPEATED PICKUP OR DELIVERY SERVICE FAILURES
FRAUDULENT ACTIVITY
UNETHICAL OR DECEPTIVE BUSINESS PRACTICES

REPORT SUBMITTED BY

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MEMBER SINCE 2021

REPORTED COMMENTS

REPEATED DELAYS LED TO SHIPMENT BEING PICKED TWO DAYS LATE. THEN, CARRIER CUT COMMUNICATION TO A BARE MINIMUM. AFTER PICKUP, THEY STOPPED ANSWERING OR RETURNING OUR CALLS. EMAILS WERE RETURNED 24 HOURS LATER. THE SHIPMENT WAS IN LIMBO FOR TWO WEEKS, WE THOUGHT IT MIGHT HAVE BEEN STOLEN. EVENTUALLY, WE FOUND OUT OUR LOAD WAS DOUBLE BROKERED. THE CARRIER THAT ACTUALLY PICKED UP THE LOAD WAS UNAWARE OF THIS. ON DNU.

RESPONSE FROM REPORTED COMPANY

JUNE 1, 2021 2:59 PM EST

THIS BROKER IS A MAJOR FRAUD , AFTER NOT HAVING THE ABILITY TO BOOK CROSS BORDER LOADS HE S LOOKING WAYS NOT TO PAY THE CARRIERS . HIS CLIENTS HAVE BEEN MADE AWARE AND WILL NEVER USE HIM AGAIN. THIS BROKER HAS NO CLUE ON TRANSPORT AND CROSS BORDER SHIPMENTS AND LIED EVERY CHANCE HE GOT SO WE COULD GET THE LOAD DONE. HE HAD THIS LOAD FOR OVER A WEEK THE CLIENT TOLD US AND WAS UNABLE TO BOOK IT. BEWARE OF THIS FRAUD BROKER DO NOT USE HIM!!!!!!!!!!!!!!
FRANK CASTLEMAN

6/1:

FREIGHTGUARD REPORT

REPORT FG58461 SUBMITTED MAY 17, 2021 11:53 AM EST

THE FOLLOWING REPORT DOES NOT NECESSARILY REFLECT THE OPINIONS OF CARRIER411. WE DO NOT ENCOURAGE OR DISCOURAGE YOU FROM SELECTING OR CONDUCTING BUSINESS WITH THIS OR ANY OTHER COMPANY. USE YOUR OWN INDEPENDENT JUDGMENT WHEN QUALIFYING COMPANIES AND MAKING HIRING DECISIONS.

REPORTED COMPANY

9428-7224 QUEBEC INC
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REPORT SUBMITTED BY

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MEMBER SINCE 2019

REPORTED ITEMS

UNAUTHORIZED RE-BROKERING OF SHIPMENT
FRAUDULENT ACTIVITY
UNETHICAL OR DECEPTIVE BUSINESS PRACTICES

REPORTED COMMENTS

DISPATCH AND DRIVER DID NOT RESPOND TO OUR CALLS/TEXTS FOR ETA. WHEN THEY DID ANSWER, THEY PUSHED ETA FURTHER. THEY RESPONDED ONCE BY EMAIL, SAID WE WERE ANNOYING THEM BY CALLING SO MUCH (AT WHICH POINT THEY WERE 6 HOURS LATE TO PICK UP). WE REMOVED CARRIER FROM LOAD. THEN, A TRUCK WITH A DIFFERENT MC SHOWED UP TO PICK UP LOAD. WE TOLD SHIPPER TO SEND TRUCK AWAY. GUY AT DRIVER'S NUMBER ADMITTED VIA TEXT HE WAS NOT THE REAL DRIVER AND BRAGGED ABOUT SCREWING US OVER.

RESPONSE FROM REPORTED COMPANY

NO RESPONSE RECEIVED.

5/17:



Josh Napier
Account Specialist
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From: Wendy Hopkins <whopkins@pinchtransport.com>

Sent: Tuesday, September 21, 2021 12:44 PM

To: Josh Napier <jnapier@bbilogistics.com>

Subject: RE: We use Carrier 411

THANKS Friend!! Can you run a carrier MC# and send me the report? I am trying to see if they have any Freight Guards reported. We are having an issue and I am just curious. We used to have it at another place I worked, but not here. Thinking about bring it back.

1175096 MC
3530378 DOT

NORTHERN GATEWAY TRANSPORTATION

Thank you for choosing Pinch!



Wendy Hopkins

Brokerage Operations Manager | PGC Logistics

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From: Josh Napier <jnapier@bbilogistics.com>
Sent: Tuesday, September 21, 2021 11:41 AM
To: Wendy Hopkins <whopkins@pinchtransport.com>
Subject: We use Carrier 411

Hey Wendy,

We just started using it here



Josh Napier

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