WELCOME

From: IMPERIAL FREIGHT LINES LLC (maxhamilton@imperialfreightlines.com)

To: sluker2000@yahoo.com

Date: Thursday, November 4, 2021, 06:38 PM EDT

Thursday, 11/04/2021

Dear Sharon Luker,

Thank you for choosing to do business with Imperial Freight Lines.

At this time we would like to inform you that we (Customer Service / Dispatch Department) will be your main point of contact from now until your goods are delivered. For any future concerns such as date or address changes, updating inventory, packing or estimate issues please notify us.

Please notify us right away if someone other than the person(s) on the contract will be at the pick up/delivery location. We will provide you with the appropriate forms to sign prior to the pickup date.

We wanted to also take advantage of this opportunity to provide you with some information about our company. Imperial Freight Lines is a NATIONALLY RECOGNIZED EXPERT in the moving and relocation industry. With a friendly attitude and a confident manner, our carriers will exceed your expectations and make your experience smooth and PROBLEM FREE. We are the best at getting the job done right and without hassle.

A few days before your move the quality assurance department will follow up with you to discuss any changes to your inventory, and to see if there is anything else we could help you with.

Thank you for your time and business!

support@imperialfreightlines.com email address with any questions or concerns.

Please do not hesitate to give us a call to ask questions and address any concerns you may have.

We can be reached at (855) 433-9719   & nbsp;

Monday - Friday from 9:00 am to 6:00 pm EST

Click on the job number 5657430 in order to view or alter your personal information and inventory list.

Sincerely,

Max Hamilton
Director of Operations
IMPERIAL FREIGHT LINES LLC
855-433-9719
maxhamilton@imperialfreightlines.com
https://imperialfreightlines.com
US DOT: 3708361 MC: 1300449

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