

MyChargeBack

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Reply from MyChargeBack

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Zeljko: MyChargeBack maintains offices on four continents and, therefore, our representatives (and clients) can call a number of different telephone numbers in a number of different countries. Why should a client in, say, Croatia, spend money to call New York when he can call Sweden instead? (And, by the way Zeljko, with internet telephony a company does not have to be registered in Sweden to acquire a Swedish telephone number! You are best advised to inquire about such things before drawing incorrect conclusions!) We believe that convenience should be appreciated, rather than erroneously be ascribed as proof of a "scam." And yes, we require an upfront fee (which varies with the service contracted) in order to accept a case. That is standard procedure for all professionals, including, for example, attorneys, accountants and private investigators. Again, that is no reason to conclude that we are a "scam." And yes, Lisa Sofer is indeed a real person and a female. We would also remind you that we are a member of the American Bankers Association, and our UK office is licensed by the highly respected UK regulator, the Financial Conduct Authority. That would be impossible if we were a "scam." You owe us an apology.