

FEDERAL TRADE COMMISSION
ReportFraud.ftc.govFTC Report Number
152252372

Consumer Report To The FTC

The FTC cannot resolve individual complaints, but we can provide information about next steps to take. We share your report with local, state, federal, and foreign law enforcement partners. Your report might be used to investigate cases in a legal proceeding. Please read our Privacy Policy to learn how we protect your personal information, and when we share it outside the FTC.

About you

Name: Eldrige Lim

Email: eldrigelim@gmail.com

Address: Edsa Mansion 2, Unit H, 670 EDSA 152 Pasay City

Phone: 09282610750

City: Pasay State: Metro Manila Zip Code: 1300

Country: PHL

What happened

I purchased 4 items, only 1 item arrived and the 3 item was not delivered. Tried to contact them but they are not responding with regards the refund. I also have proof that they did not deliver the 3 items. It shows refunded but when I contacted them they did not perform refund due to the open cash back. After that, I closed the cashback from PAYPAL so that they can perform the refund. But I am not hearing any respond from them.

How it started

Date fraud began:	Amount I was asked for:	Amount I Paid:
06/30/2022		\$128.77
Payment Used:	How I was contacted:	
Payment App or Service (ex. PayPal, Apple Pay, Venmo)	Social Media (ex. Facebook, Instagram)	

Details about the company, business, or individual

Company/Person		
Name: Feature		
Address Line 1:	Address Line 2:	City:
State:	Zip Code:	Country:
Email Address:		
Phone:		
Website:		
Name of Person You Dealt With: Feature Company		

Your Next Steps



If you paid a scammer using a money transfer app:

- If the app is linked to a credit or debit card, contact that company or bank first. Find out how to dispute a credit or debit card charge [here](#).
- Contact the company behind the app. Ask if they can reverse or stop the transfer, and make sure they know the transaction was fraudulent.

General Advice:

- You can find tips and learn more about bad business practices and scams at consumer.ftc.gov.
 - You also can file a report with your [state attorney general](#).
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What Happens Next



Help
Stop Fraud

- Your report will help us in our efforts to protect **all** consumers. Thank You!
- We can't resolve your individual report, but we use reports to investigate and bring cases against fraud, scams, and bad business practices.
- We share your report with our law enforcement partners who also use reports to investigate and bring cases against fraud, scams, and bad business practices.
- We use reports to spot trends, educate the public, and provide data about what is happening in your community. You can check out what is going on in your state and metro area by visiting ftc.gov/exploredata.
- Investigations and cases do take time, but when we bring cases, we try to get money back for people. Check out ftc.gov/refunds to see recent FTC cases that resulted in refunds.