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[Root] Re: Phon... ^ v

<https://blog.joinroot.com>



Deborah Hintze

Feb 17, 2021, 11:47 PM EST

This is a follow-up to your previous request [#2565779](#) "Your Root policy has been c..."

Do you remember me? You told be if I got proof of my moms Vehicle having insurance then I could be reimbursed the full amount. What happened??? This just told me that you really didn't care and you said you did and you wanted to take care of me!! I guess you need to be turned into the management and I can let them know that once I was off the phone, I didn't matter. That would be wonderful on your letter head " we don't care once we get you off the phone ". I will make sure that all the managers are aware of this crappy service. Thanks for nothing

Sent from my iPhone

This email is a service from Root. Delivered by [Zendesk](#)

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