

Bekins Transfer and Storage 201 Windsor Road Pottstown, PA 19464 610-495-6200

> 800-333-7031 610-495-7754 (Fax)

May 9, 2023

Mr. Orfanakos

105 Trotters Ct

Newtown Square, PA 19073

Re: Claim B13777

Dear Mr. Orfanakos,

This letter is regarding the recent claim you have filed with Bekins Transfer and Storage for damages incurred during the moving into your new home.

After careful review of all documents concerning your moving including the completed claim form, the customer service report that was signed by you at the time of final delivery of your goods, the type of coverage you chose for your move-which was Full Value coverage \$100,000 With A \$250.00 Deductible

Dinning Table- \$250.00 repair

Book case-\$50.00 repair

TV Stand- \$75.00 repair

Bedroom 2 -\$75.00 repair

Bedroom 3-\$75.00 repair

Master bedroom-\$100.00 Repair

Stairwell and Hall wall damage- We will send our repairman Kevin out

The following item Ikea office Shelf, has been denied due to it being Particle Board and was listed on the form that you will include the item but we are not responsible for it as a company. Bekins is offering \$625.00 less the \$250.00 deductible for a settlement of \$375.00

(X)	(X)			
	(Signature)	Orfanakos	(Date)	

PLEASE NOTE BY SIGNING, DATING AND RETURNING THE ABOVE YOU ARE HEREBY SATISFIED IN FULL WITH \$375.00 AMOUNT THAT BEKINS TRANSFER AND STORAGE IS OFFERING FOR DAMAGES AND THAT ONCE A DISBURSMENT CHECK IS SENT AND CASHED BY YOU, YOU FURTHER RELEASE THIS COMPANY FROM FURTHER CLAIM. IF YOU ARE NOT SATISFIED WITH THE AMOUNT THAT IS REASONABLY AND FAIRLY OFFERED-YOU WILL NEED TO NOTIFY OUR OFFICE IN WRITING WITH IN 30 DAYS OF DATE ON THIS LETTER