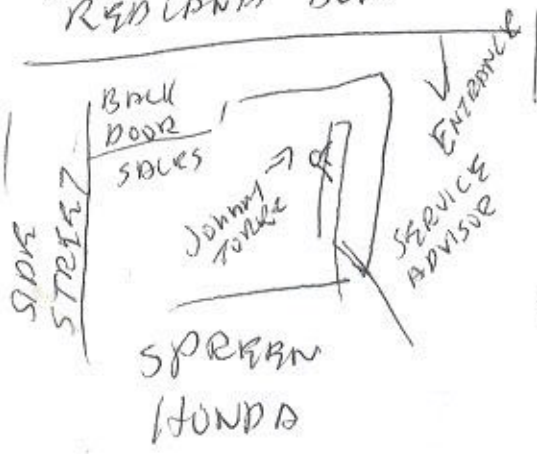


13

SPRAN HONDA

SUSPICIOUS BEHAVIOR
AND COMMENTS MADE
BY: SERVICE ADVISOR:
JOHNNY TORREZ

(1)
REDLANDS BLVD

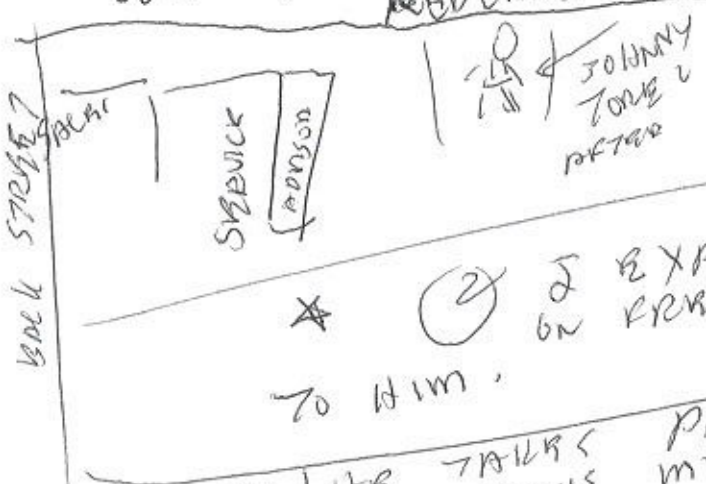


NOTE: DID SERVICE ADVISOR:
JOHNNY TORREZ, GO RUN AND
HIDE FROM THE TIRE CUSTOMER?
WHY? BECAUSE HE KNEW
(RIGHT FRONT FENDER LINER)
WAS GOING TO FALL OFF ON
FRRWAY.

NOTE: MOST NON-UNION EMPLOYEES
ONLY GET 30 MINUTE LUNCH BREAK
STARTED: SERVICE ADVISOR:
ON A LUNCH BREAK WONT BE
45 MINUTES
JOHNNY TORREZ

NOTE: WHEN AFTER A VERY LONG WAIT HE
WALKS

REDLANDS BLVD



(2) I EXPLAIN PART COME OFF
ON FRRW. HE LAUGHS. THIS IS FUNNY
TO HIM.

(3) HE TAKES PICTURES OF BOTTOM SUB-FRAME
HE SHOWS ME PICTURES OF SCRATCHES.
INSINUATES I HIT SOMETHING. HE NEVER SHOWED
CAL-TRAN OR HIGH WM PATROL POLICE BLOTTER
REPORT. (TWO LANE, OR NUMBER ONE, NUMBER
FRIDAY, FEB 3, 2023, AFTER 1:00 PM)
(4) HE SAID WOULD CALL ME
BACK IN ONE HOUR ABOUT
MISSING PART.